

Resources supporting our providers during COVID-19

Supporting providers and those who deliver care to our members is our top concern during the COVID-19 health emergency. Navigating the rapidly changing information is especially important to us so you can focus on what's important – patient care.

Our provider website will host the most accurate information from Amerigroup.

Review COVID-19-related materials on the provider site:

<https://providers.amerigroup.com/pages/home.aspx>. Information here includes:

Frequently asked questions about changes to Amerigroup policies or benefit coverage during COVID-19. **These FAQ are updated regularly; please continue to check back each week.**

Topics include:

- a. Testing and treatment coverage updates.
 - b. Telehealth/telephonic care guidance for medical and behavioral health.
 - c. Coding, billing and claims.
2. Federal resources available for health care providers and employers in the federal *CARES Act*.
 3. Other resources as provided by the Centers for Medicare & Medicaid Services.

Amerigroup Amerivantage (Medicare Advantage) plan information

In addition to resources posted to the provider site, our coronavirus website for members enrolled in Amerivantage plans at: <https://www.amerigroup.com/amerigroup/coronavirus-medicare.html> also includes information directed at members about benefit changes and coverage, telehealth options through [LiveHealth Online](#),* and testing and treatment.

* LiveHealth Online is the trade name of Health Management Corporation, an independent company, providing telehealth services on behalf of Amerigroup.