Medicare Advantage



Provider update

Essential/Everyday Extras — for AZ, IA, NJ, TN and TX

What is Essential/Everyday Extras?

Essential/Everyday Extras is a Medicare Advantage benefit in which the member can choose from a list of optional services to tailor their plan to best suit their needs. This additional benefit is available on select plans in Arizona, Iowa, New Jersey, Tennessee and Texas. On many plans, these benefits may be embedded as individual benefits. Please refer to the member's Evidence of Coverage.

The benefit options include the following:

- **Personal Home Helper**: This benefit provides in-home support for caregiver respite, home-based chores and activities of daily living (ADL) to address needs while recovering from injury or illness. It covers up to four hours per day for up to 31 days or 124 hours of care in a calendar year. Prior authorization is required. Benefit levels may vary by plan.
- **Transportation**: Transportation to and from medical visits, SilverSneakers[®] locations and pharmacy visits are covered by this benefit. This benefit covers up to 60 one-way trips each calendar year. Transportation requests must be made at least 48 hours in advance during standard business days (excluding weekends). Benefit levels may vary by plan.
- Assistive devices: This provides up to a \$500 allowance toward the purchase of assistive or safety devices, such as toilet seats compliant with the *Americans with Disabilities Act* (*ADA*) standards, shower stools, hand-held showerheads, reaching devices, temporary wheelchair ramps and more. Benefit levels may vary by plan.
- **Healthy meals**: Members can receive meals to prevent, treat or avoid a health-related issue. To qualify for a meal, the member must have a recent discharge, a BMI greater than or equal to 25, a BMI less than or equal to 18.5 or an HbA1C greater than 9.0. Nutritional assessment and prior authorization are required.
- Adult Day Center: This benefit includes one visit per week for up to eight hours. It also includes transportation to and from the adult day care location. To be eligible, the member must need help with at least two activities of daily living. The member must submit a request for reimbursement for a plan-approved, licensed facility (unless facility is willing to submit claim on behalf of member), but transportation is billed directly to the plan. The maximum reimbursement is \$80 per day. Prior authorization is required.
- Health and fitness tracker: Members can receive a wearable health and fitness tracker to help them achieve their health goals. Members are eligible for one device every two years. This benefit also comes with access to online programs to improve their physical health and cognitive skills. These programs include fitness and health coaching, as well as exercises that can improve their attention, memory and navigation abilities.
- **Healthy Pantry**: Members can get monthly nutritional counseling sessions, plus monthly pantry staples (non-perishable) to help them make changes to their diet that would help a diagnosed chronic medical condition. This benefit is filed under CMS' guidelines for

Special Supplemental Benefits for the Chronically III (SSBCI). Prior authorization is required.

• **Pest control**: Based on qualifying clinical criteria, members could have their home treated every three months to control pests if an infestation is having a direct impact on a diagnosed chronic medical condition. There is also an option to replace the regular pest control service with a

one-time treatment plan for certain pests, such as bedbugs, if that is a more significant impact on the member's chronic condition. This benefit is filed under CMS' guidelines for SSBCI. Prior authorization is required.

• Service dog support: Members can get up to \$500 per year to help pay for items used to care for their *ADA* service dog, like leashes or vests. This benefit is filed under CMS' guidelines for SSBCI. Prior authorization is required.

Some of these benefits within Essential/Everyday Extras may be a standard benefit on other plans. For members who have Essential/Everyday Extras, there may be overlap with your long-term services and supports (LTSS) plan. If you are a provider who is also contracted to provide services through an LTSS plan, some of these benefits may overlap. Please encourage these members to select an Essential/Everyday Extras benefit that does not overlap with their LTSS benefits.