



## Reimbursement Policy

### Subject: Claims Timely Filing

Effective Date:

**07/01/20**

Committee Approval Obtained:

**08/07/20**

Section:

**Administrtion**

\*\*\*\*\*The most current version of the reimbursement policies can be found on our provider website. If you are using a printed version of this policy, please verify the information by going to <https://providers.amerigroup.com>.\*\*\*\*\*

These policies serve as a guide to assist you in accurate claim submissions and to outline the basis for reimbursement if the service is covered by a member's Amerigroup Medicare Advantage benefit plan. The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis as well as to the member's state of residence. You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with CPT® codes, HCPCS codes and/or revenue codes. The codes denote the services and/or procedures performed. The billed code(s) are required to be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our policies apply to participating providers and facilities; a noncontracting provider who accepts Medicare assignment will be reimbursed for services according to the original Medicare reimbursement rates.

If appropriate coding/billing guidelines or current reimbursement policies are not followed, Amerigroup Medicare Advantage may:

- Reject or deny the claim.
- Recover and/or recoup claim payment.

Amerigroup Medicare Advantage reimbursement policies are developed based on nationally accepted industry standards and coding principles. These policies may be superseded by mandates in provider, state, federal or CMS contracts and/or requirements. System logic or setup may prevent the loading of policies into the claims platforms in the same manner as described; however, Amerigroup Medicare Advantage strives to minimize these variations.

Amerigroup Medicare Advantage reserves the right to review and revise our policies periodically when necessary. When there is an update, we will publish the most current policy to this site.

### Policy

To be considered for reimbursement, an initial claim must be received and accepted in compliance with Amerigroup Medicare Advantage timely filing guidelines outlined below unless otherwise stipulated by contract. Amerigroup Medicare Advantage follows the standard of:

	<ul style="list-style-type: none"> <li>• 90 days for participating providers and facilities.</li> <li>• 12 months for nonparticipating providers and facilities.</li> </ul> <p>Timely filing is determined by subtracting the date of service from the date Amerigroup Medicare Advantage receives the claim and comparing the number of days to the Amerigroup Medicare Advantage standard. If services are rendered on consecutive days, such as for a hospital confinement, the limit will be counted from the last day of service. Limits are based on calendar days unless otherwise specified. If the member has Other Health Insurance (OHI) that is primary, then timely filing is counted from the date of the Explanation of Payment (EOP) of the other carrier.</p> <p>Claims filed beyond federal or Amerigroup Medicare Advantage standard timely filing limits will be denied as outside the timely filing limit. Services denied for failure to meet timely filing requirements are not subject to reimbursement unless the provider presents documentation proving a clean claim was filed within the applicable filing limit.</p> <p>Amerigroup Medicare Advantage reserves the right to waive timely filing requirements on a temporary basis following documented natural disasters or under applicable state guidance.</p>
<b>History</b>	<ul style="list-style-type: none"> <li>• Biennial review approved <b>08/07/20</b></li> <li>• Review approved <b>08/16/19</b> and approved <b>07/01/10</b>: Timely filing for participating providers updated</li> <li>• Biennial review approved and effective <b>05/04/18</b>: Policy template updated</li> <li>• Biennial review approved <b>08/01/16</b>: Timely filing requirement clarified</li> <li>• Review approved <b>11/04/15</b>: Policy title updated; corrected claims policy language removed</li> <li>• Review approved <b>08/24/15</b>: Policy template updated</li> <li>• Biennial review approved <b>06/09/14</b>: Paper and electronic corrected claims language updated</li> <li>• Biennial review approved <b>11/07/11</b>: Policy template updated</li> <li>• Review approved and effective <b>12/15/08</b>: OHI information clarified; timely filing waiver exemptions added; contracting/appeals process exemptions removed</li> <li>• Initial policy approval effective <b>08/09/06</b></li> </ul>
<b>References and Research Materials</b>	<p>This policy has been developed through consideration of the following:</p> <ul style="list-style-type: none"> <li>• CMS</li> </ul>

	<ul style="list-style-type: none"> <li>• State contracts</li> </ul>
<b>Definitions</b>	<ul style="list-style-type: none"> <li>• <b>General Reimbursement Policy Definitions</b></li> </ul>
<b>Related Policies</b>	<ul style="list-style-type: none"> <li>• Corrected Claims</li> <li>• Reimbursement for Eligible Billed Charges</li> <li>• Requirements for Documentation of Proof of Timely Filing</li> </ul>
<b>Related Materials</b>	<ul style="list-style-type: none"> <li>• EDI Claims Companion Guide for Professional Services</li> </ul>