



Medicare Advantage member Explanation of Benefits redesigned

Amerigroup recently introduced a redesigned monthly *Explanation of Benefits (EOB)* to Medicare Advantage members.

The new *EOB* includes:

- Personalized tips to help members save on health care expenses.
- A preventive care checklist — to point out opportunities for screenings or other care.
- Alerts when a claim needs immediate attention.

If you or your members have any questions about how to read the new *EOB*, please call the number on the back of the member ID card.