

## **MA home health network to be delegated to myNEXUS**

We want to thank our PCPs and hospitals for their coordination of home health care for our members. We want to alert you to important changes to our Home Health provider network for most of our Medicare Advantage members. Amerigroup will delegate its provider network for Home Health Care Services for most of our Medicare Advantage members to myNEXUS Aug. 1, 2018.

To help ensure the transition is as seamless as possible for our members, impacted members who started a home health plan of care prior to Aug. 1, 2018 with an Amerigroup participating home health agency will be notified and those expected to continue home care after Aug. 1, 2018, will transition to agencies participating with myNEXUS in compliance with CMS continuity of care requirements.

The Home Health Agency agreement with Amerigroup will stay in place and be the primary agreement for all lines of business that are not delegated to myNEXUS. However, during the network delegation period, agencies not directly contracted with myNEXUS will be considered Out-Of-Network Providers for most Amerigroup Medicare Advantage members.

Amerigroup members who are in scope can be identified by verifying authorization requirements. Member eligibility and authorization requirements can be checked using Availity - our secure Web-based provider tool or, if you prefer, you may call the customer service number on the member's ID card to speak with an Amerigroup representative.

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Coverage provided by Amerigroup Inc.

In New Jersey, Amerivantage dba Amerigroup Community Care. In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Tennessee, Amerigroup Tennessee Inc. dba Amerigroup Community Care. In Washington, Amerigroup Washington, Inc.