

Rehabilitative services prior authorization review update*

As previously communicated, Amerigroup planned to transition vendors to AIM Specialty Health® (AIM) for reviews of rehabilitative services for our Medicare members* to include outpatient physical therapy (PT), occupational therapy (OT) and speech language pathology (SLP). However, Amerigroup decided to delay this transition.

We recognize the great work you do managing our members' care. As a result, we decided prior authorization is not required for PT, OT and SLP through March 2020. During this time, in addition to all other rights Amerigroup has under our contract and the law, Amerigroup and AIM will monitor claims history and utilization trends. Amerigroup and AIM will also validate provider and member information.

AIM will facilitate training sessions to provide an overview of the program and demonstrate features of the AIM *ProviderPortal*_{SM}. Visit the [AIM ProviderPortal](#) to register for an upcoming session.

We are dedicated to providing an efficient portal experience so providers can focus on delivering effective therapy and help members avoid invasive surgical procedures, which can impact quality and cost of care. There are many [resources](#) available to you. Please use these resources to prepare your offices for the transition in 2020. For questions or issues, call AIM at 1-800-252-2021 or email rehabprogram@aimspecialtyhealth.com.

For other questions about this communication or assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-866-805-4589.

* This notice does not apply to members in New Jersey or Arizona — prior authorization will still be required.