

New behavioral health Medicare Advantage individual and Group Retiree Solutions provider fax

Effective March 30, 2020, Medicare Advantage individual and Group Retiree Solutions (GRS) behavioral health providers will have a new fax number for all behavioral health clinical requests and reviews. For behavioral health inpatient Medicare Advantage individual and GRS requests, use the new fax number 844-430-1702.

For behavioral health outpatient Medicare Advantage individual and GRS requests, use the new fax number 844-430-1703.

Medicare-Medicaid Plans (MMP) are not in scope at this time for this fax number change. Please continue to use the current fax number for MMP.

<https://providers.amerigroup.com>