

Personal Home Helper benefits

Your patient's current supplemental benefit for Personal Home Helper has been reauthorized for calendar year 2020. For billing purposes in 2020, please use the new authorization number that was provided to the member. Sign in to the Availity Portal for the new authorization number or call Provider Services at 1-800-499-9554.

Submit claims electronically through Availity

Availity is well known as a web portal and claims clearinghouse, but they are much more. Availity also functions as an electronic data interchange (EDI) gateway for multiple payers and is the single EDI connection for all of our plans. It will allow you to submit claims electronically, verify prior authorization and member information, check claims status, and much more. To get started, go to <https://www11.anthem.com/edi> and select your state.