Updated claims submission requirements for adult day center

Summary of change: Effective January 1, 2020, claims submission requirements for day care services provided under Medicare supplemental benefits for Amerigroup in Arizona will change.

Claims submission forms and codes are as follows:
When submitting claims, providers must use the *Universal Benefit Claim Form* for paper submissions or an *834 Institutional Form* for EDI. Please include the following information to ensure the claim does not trigger a rejection and is routed appropriately:
- Bill type 089 (special facility — other)
- Revenue code: 3103 — adult care-adult day care, medical and social-daily
- Diagnosis code: R67.2
  - CPT code®: S5102
- Modifier: UD
  - The UD modifier is essential as an identifier for Medicare claims. If this modifier is not present, the claim will deny for Medicare.

Noncompliance with these new requirements may result in denied claims. Note: to have claims paid, these benefits will continue to require prior authorization (PA).

Submitting claims
You can submit your claims via the Availity Portal. Availity serves as our EDI partner for your electronic claims.
- To exchange EDI transmissions with Availity, use your existing clearinghouse or billing company for your electronic claims. Please work with them to ensure connectivity to the Availity EDI gateway.
- To become a direct trading partner with the Availity EDI Gateway and submit your own electronic claims, visit http://www.availity.com > Register.
- If you are already registered with Availity, use your existing login and select My Providers > Enrollments Center.
- You must use the Amerigroup payer ID for your electronic submissions to Availity: 26375.

Contacting Availity
If you have any questions, contact Availity Client Services at 1-800-Availity (1-800-282-4548) Monday- Friday, 8 a.m.-7:30 p.m. ET.

Checking authorizations
Contracted and non-contracted providers who are unable to access Availity can call the Provider Services number located on the member's ID card for PA requirements.