

# Provider Update

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## Billing guidance for individual consumer-directed attendant care providers

**Summary of update:** This update provides billing guidance for new or existing individual consumer-directed attendant care (CDAC) providers with Amerigroup Iowa, Inc.

**Who this impacts:**

- Individual CDAC providers wanting to enroll with Amerigroup.
- Existing CDAC providers already enrolled and currently billing Amerigroup for services.

**Important note:** Please note that receipt of this informational update does not guarantee the member(s) you serve are actively enrolled with Amerigroup. Enrollment information can be verified via the Department of Human Services eligibility system. Call 515-323-9639 locally in Des Moines or toll free at 1-800-338-7752.

**Guidance for CDAC claims submission:**

- Amerigroup only accepts the *Targeted Medical Claim Form* developed by the state of Iowa.
- This form is available on our provider website at <https://providers.amerigroup.com/IA>.
- Amerigroup will not accept CDAC claim forms developed by other managed care organizations.
- Claims can be mailed to:
  - Amerigroup Iowa, Inc.
  - P.O. Box 61010
  - Virginia Beach, VA 23466
- Payments are not made from our Iowa office:
  - All payments will be mailed to the address on file at Amerigroup.
  - Verification of your current address is vital for timely payment. Please see contact information below to verify your address.
  - If you are not enrolled with Amerigroup, please call Provider Services at 1-800-454-3730 to enroll. Required information to enroll individual CDACs includes:
    - Current mailing and billing address.
    - Tax ID number.
    - Atypical provider ID (X000 number).
    - Current phone number.
    - Date of initial enrollment with IA Health Link.
  - If you wish to set up electronic deposit for payment, please contact your local Provider Relations staff.

<https://providers.amerigroup.com>



**What if I need assistance?**

If you have questions about this communication or need assistance with any other item, call Provider Services at 1-800-454-3730. Please have your tax ID number available.