



Use of Milliman Care Guidelines

Summary of update:

Effective July 15, 2020, Amerigroup Iowa, Inc. will begin using Milliman Care Guidelines (MCG) guidelines for outpatient procedures that do not have state specific clinical guidelines or Amerigroup clinical guidelines for the respective service. Services, authorized via AIM Specialty Health[®],* will continue to use AIM clinical guidelines absent any state specific guideline.

What this means to you

Please continue submitting requests for prior authorization requests along with documentation to support the medical necessity of the services requested. Consult the [Precertification Lookup Tool](#) to determine prior authorization needs for specific procedure codes.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-800-454-3730**.

* AIM Specialty Health is an independent company providing some utilization review services on behalf of Amerigroup Iowa, Inc.