

This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com>.

## **Level two and level three shower chairs to require prior authorization**

**Summary:** Beginning July 1, 2017, level two and level three shower chairs require prior authorization (PA).

### **What is the impact of this change?**

Effective July 1, 2017, Amerigroup requires PA for level two and level three shower chairs for STAR, STAR Kids, STAR+PLUS and CHIP members. Federal and state law as well as specific state contract provisions/exclusions take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

PA requirements will be added to the following:

- E0240

Note, in the event HCPCS or modifiers change, Amerigroup will continue to require PA for level two and three shower chairs.

To request PA, contact us by phone (1-800-454-3730) or fax (1-800-964-3627).

Not all PA requirements are listed here. Detailed PA requirements are available to contracted providers on the provider self-service website (<https://providers.amerigroup.com/TX> > Provider Resources & Documents > Quick Tools > Precertification Lookup Tool).

### **What if I need assistance?**

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

<https://providers.amerigroup.com>