https://providers.amerigroup.com



Electronic data interchange gateway update

Amerigroup has designated Availity as a **no-cost option** to operate and service your electronic data interchange (EDI) entry point (or EDI gateway). This designation will ensure greater consistency and efficiency in EDI submission.

Who is Availity?

Availity is well known as a web portal and claims clearinghouse, but they are much more. Availity also functions as an EDI gateway for multiple payers and serves as the single EDI connection.

Your organization can submit and receive the following transactions through Availity's EDI gateway:

- 837 institutional claims
- 837 professional claims
- 837 dental claims
- 835 electronic remittance advice (ERA)
- 276/277 claim status
- 270/271 eligibility request

Get started with Availity:

- If you wish to submit directly to Availity, setup is easy. Go to the <u>Availity Welcome</u> <u>Application</u> and begin the process of connecting to the Availity EDI Gateway for your EDI transmissions.
- If you wish to use another clearinghouse or billing company, please work with them to ensure connectivity.

Need assistance?

The <u>Availity Quick Start Guide</u> will assist you with any EDI connection questions.

Availity payer IDs

You can access the Availity Payer List here.

Electronic funds transfer (EFT) registration

To register or manage account changes for EFT only, use the <u>EnrollHub™</u>, a CAQH Solutions[™] <u>enrollment tool</u>, a secure electronic EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows you to register with multiple payers at one time.

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Coverage provided by Amerigroup Inc.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees. TX-NL-0157-18 75023MUPENMUB November 2018 If you were previously registered to receive EFT only, you must register using EnrollHub to manage account changes. No other action is needed.

ERA registration

Use Availity to register and manage account changes for ERA. If you were previously registered to receive ERA, you must register using Availity to manage account changes.

Manage your paper remittance vouchers suppression (turn off) here.

Contacting Availity

If you have any questions, call Availity Client Services at 1-800-AVAILITY (1-800-282-4548) Monday-Friday from 7 a.m.-6:30 p.m. Central time.