

EVV Proprietary System Updates

Senate Bill 1991 introduced a proprietary system option for electronic visit verification. The bill requires the Texas Health and Human Services Commission reimburse a program provider for the use of an EVV proprietary system, if possible. It was passed during the 86th legislative session.

Reimbursement

HHSC is updating cost reports to allow program providers to report costs for developing and operating a proprietary system beginning in cost report year 2020. HHSC collects cost reports on a biennial schedule. HHSC will use the:

- 2019 and 2020 cost reports to calculate rates before the 88th legislative session for the fiscal year 2024-2025 Biennium.
- 2021 and 2022 cost reports to calculate rates before the 89th legislative session for the fiscal year 2026-2027 Biennium.

The HHSC Provider Finance Department reviews and considers these costs during its regular biennial fee reviews and legislative appropriation request process. Fiscal year 2024 is the soonest rates related to proprietary systems will be affected.

HHSC knows that some providers do not submit cost reports and will work on the feasibility to collect enough financial information and data to review rates. For instance, HHSC is currently contracting with a third-party vendor to review the financial management services agency rate method. The evaluation will include a cost survey for all FMSAs.

[Email HHSC Provider Finance with questions.](#)

2020 Implementation Update

Four program providers and FMSAs recently completed the Readiness Review and testing process. HHSC approved the use of their EVV proprietary systems beginning on Oct. 30, 2020.

FY 2021 EVV Proprietary System Readiness Review Sessions

During this fiscal year 2021, program providers and FMSAs that want to use an EVV proprietary system will have two opportunities to get HHSC-approval. HHSC will allow up to six program providers and FMSAs to register for each Readiness Review session. Registration for both sessions opens on Oct. 26, 2020.

Readiness Review Session 1

- Registration cutoff date: **Nov. 30, 2020**
- Planning meeting with registered providers and FMSAs: **Dec. 7, 2020**

- Connectivity Checkpoint with TMHP: **Jan. 19, 2021**
- Readiness Review begin date: **Feb. 1, 2021**
- System go-live date: **April 30, 2021**

Readiness Review Session 2

- Registration cutoff date: **Jan. 11, 2021**
- Planning meeting with registered providers and FMSAs: **Jan. 19, 2021**
- Connectivity Checkpoint with TMHP: **May 17, 2021**
- Readiness Review begin date: **May 31, 2021**
- System go-live date: **Aug. 27, 2021**

Complete the EVV Proprietary System Request Form and submit the form by [email to register](#). The form will be available on the TMHP EVV Proprietary Systems website before Oct. 23.

HHSC accepts program providers or FMSAs into a Readiness Review session on a first-come, first-served basis. This is determined by the date a complete and signed EVV Proprietary System Request Form is received. Program providers and FMSAs that submitted their completed and signed EVV Proprietary System Request Form before May 6, 2020, and who have not completed the Readiness Review, will receive first choice of these two sessions.

HHSC and TMHP will hold a planning meeting with the accepted program providers and FMSAs after the registration period ends for each session. The planning meeting will cover requirements for the onboarding process and prerequisites for entering the Readiness Review.

A program provider or FMSA must have a developed and compliant proprietary system which meets all HHSC requirements by the Readiness Review begin date for their chosen session. The HHSC requirements are listed in the Proprietary System Operator Onboarding Process document on the [TMHP EVV Proprietary Systems](#) website.

[Visit the HHS EVV Proprietary Systems webpage](#) for more information about the implementation of the proprietary system option in Texas.

[Email HHSC EVV with questions.](#)