

## Required prior authorization for genetic testing effective December 15, 2017

**Summary of update:** Effective for dates of service on or after December 15, 2017, Amerigroup will transition the medical necessity review of all genetic testing services to AIM Specialty Health® (AIM). Additionally, all genetic testing will now require prior authorization.

### What is the impact of this change?

Beginning December 15, 2017, please submit genetic testing prior authorization requests to AIM via one of the following ways:

- **ProviderPortal<sup>SM</sup>** is the fastest and easiest way to contact AIM. It is an online application available 24 hours a day, 7 days a week to process orders in real time and is the fastest and most convenient way to request authorization. You can also check the status of your previous orders. Visit <https://providerportal.com> to begin. Registration is required.
- Access the Availity Portal at <https://www.availity.com>.
- Call the AIM Contact Center toll free at 1-800-714-0040, Monday-Friday, 8:30 a.m.-7 p.m. CT.

**Fax requests will not be accepted for the services reviewed by AIM.**

### What if I need assistance?

If you have questions about this communication, received it in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:

**<https://providers.amerigroup.com>**

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