

Prior authorization requirements for DME repair and portable oxygen concentrator

Effective July 1, 2019, prior authorization (PA) requirements will change for DME repair and portable oxygen concentrators to be covered by Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan). Federal and state law, as well as state contract language and CMS guidelines, including definitions and specific contract provisions/exclusions, take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

PA requirements will be added to the following:

- K0739 — Repair or nonroutine service for durable medical equipment other than oxygen requiring the skill of a technician, labor component, per 15 minutes
- E1392 — Portable oxygen concentrator, rental

To request PA, you may use one of the following methods:

- Web: <https://www.availity.com>
- Fax: 1-888-235-8468
- Phone: 1-855-878-1785

Not all PA requirements are listed here. PA requirements are available to contracted and noncontracted providers on our provider website (<https://providers.amerigroup.com/TX> > Provider Resources & Documents > Quick Tools > [Precertification Lookup Tool](#)). Providers may also call us at 1-855-878-1785 for PA requirements.

<https://providers.amerigroup.com>