



August 8, 2017

Subject: Attendant Compensation Enhancement Program open enrollment

Dear Provider:

We're pleased to announce our annual open enrollment for the Amerigroup Attendant Compensation Enhancement Program (ACEP) will be held July 26, 2017, through September 29, 2017.

Effective for dates of service on and after September 1, 2017, we're changing the provider rate enhancement levels. Please note you **do not** need to bill corrected claims. We will reprocess the claims in accordance with the lesser of billed charges or your contracted allowed amount.

We're changing the ACEP rate enhancement structure from five tiers to 35 levels to align with the Texas Department of Aging and Disabilities Services (DADS) rate enhancement program, which also has 35 levels. Amerigroup will make changes as DADS or the Texas Health and Human Services Commission (HHSC) makes changes to ensure our structure is always aligned with the state's. You must be currently enrolled and in good standing with the HHSC ACEP program to be eligible. However, if you were declined participation in the HHSC ACEP program due to the reasons listed below, you may be enrolled on an exception basis to the Amerigroup ACEP program.

Allowed exceptions:

1. Due to managed care replacement via STAR+PLUS, the DADS Primary Home Care (PHC) program or Community-Based Alternatives (CBA) program contracts are no longer available in your service area.
2. HHSC has exceeded available funding to support new enrollment or provider movement within their program levels.

You must complete the attached form in its entirety and submit it to Amerigroup no later than close of business on Friday, September 29, 2017. You may email a scanned PDF of the completed form to txstarplusprovider@amerigroup.com or mail the completed request form (certified mail is recommended) to:

STAR+PLUS Provider Relations
 Amerigroup
 12500 San Pedro Ave., Suite 400
 San Antonio, TX 78216

Forms postmarked after September 29, 2017, will not be accepted or processed. Emails sent after 5 p.m. CT, September 29, 2017, will not be accepted or processed.

If you have questions related to these documents, please contact your local Provider Relations representative:

County/area	Contact	Phone	Email
Amarillo/Lubbock/WRSA (Gaines County and above)	Judith Mann	1-800-589-5274, ext. 54803	judith.mann@amerigroup.com
Bexar/Travis	Jennifer Pena	1-800-589-5274, ext. 55381	jennifer.pena@anthem.com

County/area	Contact	Phone	Email
Johnson/Tarrant	I' Esha Hudson-Buggs	1-800-589-5274, ext. 57793	i' esha.hudsonbuggs@amerigroup.com
El Paso	Maribel Martinez	1-800-589-5274, ext. 59624	maribel.martinez@anthem.com
Harris	Eric Preston	1-800-325-0011, ext. 55446	eric.preston@amerigroup.com
Hood/Parker/Wise/Denton	Deidre Haynie	1-800-589-5274, ext. 55817	deidre.haynie@amerigroup.com
Jefferson	Kristal Babino	1-800-325-0011, ext. 55684	kristal.babino@amerigroup.com
Western Rural Service (Gaines county and below)	Nancy Belcher	1-800-589-5274, ext. 52317	nancy.belcher@amerigroup.com

Sincerely,

Jessica McFarlin
 Director of Operations, Texas STAR+PLUS Programs
 Amerigroup

cc: Bobbie Jo Jonas, AVP, Regulatory Compliance – Texas

Enclosure: Amerigroup ACEP form



Amerigroup Attendant Compensation Enhancement Program Form

Request for participation or change in tier level

Open enrollment: July 26, 2017, through September 29, 2017

Complete this form for each name/tax ID/NPI combination contracted with Amerigroup and submit it to us **no later than close of business on Friday, September 29, 2017.**

Date:	Request new enrollment <input type="checkbox"/>	Request tier change <input type="checkbox"/>
Provider name:		
Provider DADS program contract ID for Primary Home Care:		
Enrolled level:		
Provider DADS program contract ID for Community-Based Alternatives:		
Enrolled level:		
Provider tax ID: <i>(You must attach a current federal W-9 form with this request.)</i>		
Provider NPI:		
Provider address: <i>(per your federal W-9 form)</i>		
City:		
State:		
ZIP code:		
Signature authority:		
Printed name of signature:		