

Authorizations related to *Long-Term Services and Supports Billing Matrix* updates

Summary of change: Effective September 1, 2019, there will be changes to authorizations for long-term service and supports (LTSS) services due to updates to the *STAR+PLUS LTSS Billing Matrix*. This information pertains to Medicaid and Medicare-Medicaid Plan (MMP) authorizations.

Authorization: service code and units

Amerigroup systematically updates existing STAR+PLUS personal attendant services (PAS), habilitation and in-home respite authorizations to reflect the new HCPCS codes, modifiers and units. These updates were made according to the *STAR+PLUS LTSS Billing Matrix* provided in a June 2019 provider update and in the crosswalk listed below.

No changes were made to the authorization number. Beginning with dates of service on September 1, 2019, providers will use the updated *STAR+PLUS LTSS Billing Matrix* as indicated below. Amerigroup did not change the amount of time or duration for existing authorizations. Authorization units were updated to align with the new *STAR+PLUS LTSS Billing Matrix*. For example, if an authorization had 40 hours (40 units) remaining on the authorization, then the authorized units were updated to 160 units. The authorized time continues to be 40 hours, but since the units change to 15 minutes equaling one unit effective September 1, 2019, the remaining units were multiplied by four. Providers can access the authorizations under Patient 360 on the Availity Portal.

Claims: service code and units

Claims with date of service on or after September 1, 2019, must be submitted with the new HCPCS codes, modifiers and units. Claims that are not billed using the new HCPCS code, modifiers for dates of service on and after September 1, 2019, will be denied for incorrect service code.

Electronic visit verification (EVV)

Providers must ensure any EVV visits with date of service on or after September 1, 2019, reflect the new HCPCS code and modifiers according to the *STAR+PLUS LTSS Billing Matrix*. Please contact your EVV vendor if you need guidance or have issues with making updates to the authorization in the EVV system.

Upcoming training sessions

Visit the provider website to view upcoming LTSS provider training sessions at <https://providers.amerigroup.com/TX> > Provider Resources & Documents > Training Schedules & Meeting Information.

Reference: provider update: https://providers.amerigroup.com/ProviderDocuments/TXTX_CAID_SPPProviderBillingMatrixUpdate.pdf

<https://providers.amerigroup.com>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

STAR+PLUS LTSS Billing Matrix crosswalk

	LTSS service codes and units: Term date: August 31, 2019						LTSS service codes and units: Effective date: September 1, 2019					
	STAR+PLUS and Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan)						STAR+PLUS and Amerigroup STAR+PLUS MMP					
Service description	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Units	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Units
PAS agency model (non-HCBS)	S5125	U7	U5			1 hour = 1 unit	S5125	U5				15 mins = 1 unit
PAS agency model (non-HCBS) (CFC)	S5125	U7	U5	U7		1 hour = 1 unit	S5125	U5	U7			15 mins = 1 unit
PAS agency model (HCBS)	S5125	U3	U3			1 hour = 1 unit	S5125	U3				15 mins = 1 unit
PAS agency model (HCBS) (CFC)	S5125	U3	U3	U3		1 hour = 1 unit	S5125	U3	U7			15 mins = 1 unit
PAS protective supervision agency Model (HCBS)	S5125	U3	U5			1 hour = 1 unit	S5125	U3	U1			15 mins = 1 unit
PAS consumer-directed services (CDS) (Non-HCBS)	S5125	99	99	99	UC	1 hour = 1 unit	S5125	U5	UC			15 mins = 1 unit
PAS CDS (Non-HCBS) (CFC)	S5125	99	99	U7	UC	1 hour = 1 unit	S5125	U5	UC	U7		15 mins = 1 unit
PAS CDS (HCBS)	S5125	U3	99	99	UC	1 hour = 1 unit	S5125	U3	UC			15 mins = 1 unit
PAS CDS (HCBS) (CFC)	S5125	U3	99	U3	UC	1 hour = 1 unit	S5125	U3	UC	U7		15 mins = 1 unit
PAS protective supervision (CDS) (HCBS)	S5125	U3	U5	99	UC	1 hour = 1 unit	S5125	U3	UC	U1		15 mins = 1 unit
PAS service responsibility option (SRO) (Non-HCBS)	S5125	99	99	99	US	1 hour = 1 unit	S5125	U5	UD			15 mins = 1 unit
PAS SRO (Non-HCBS) (CFC)	S5125	99	99	U7	US	1 hour = 1 unit	S5125	U5	UD	U7		15 mins = 1 unit

STAR+PLUS LTSS Billing Matrix crosswalk (cont.)

Service description	LTSS service codes and units: Term date: August 31, 2019						LTSS service codes and units: Effective date: September 1, 2019					
	STAR+PLUS and Amerigroup STAR+PLUS MMP						STAR+PLUS and Amerigroup STAR+PLUS MMP					
	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Units	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Units
PAS SRO (HCBS)	S5125	U3	99	99	US	1 hour = 1 unit	S5125	U3	UD			15 mins = 1 unit
PAS SRO (HCBS) (CFC)	S5125	U3	99	U3	US	1 hour = 1 unit	S5125	U3	UD	U7		15 mins = 1 unit
PAS SRO (HCBS)	S5125	U3	U5	99	US	1 hour = 1 unit	S5125	U3	UD	U1		15 mins = 1 unit
Habilitation agency model (Non-HCBS) (CFC)	T2021	U7	U7	U7		1 hour = 1 unit	T2017	U5	U7			15 mins = 1 unit
Habilitation agency model (HCBS) (CFC)	T2021	U3	U3	U3		1 hour = 1 unit	T2017	U3	U7			15 mins = 1 unit
Habilitation CDS (Non-HCBS) (CFC)	T2021	U7	U7	U7	UC	1 hour = 1 unit	T2017	U5	UC	U7		15 mins = 1 unit
Habilitation CDS Services (HCBS) (CFC)	T2021	U3	U3	U3	UC	1 hour = 1 unit	T2017	U3	UC	U7		15 mins = 1 unit
Habilitation SRO (Non-HCBS) (CFC)	T2021	U7	U7	U7	US	1 hour = 1 unit	T2017	U5	UD	U7		15 mins = 1 unit
Habilitation SRO (HCBS) (CFC)	T2021	U3	U3	U3	US	1 hour = 1 unit	T2017	U3	UD	U7		15 mins = 1 unit
Respite care agency option (AO)(HCBS)	S5151	U3	U3			1 hour = 1 unit	T1005	U3				15 mins = 1 unit

STAR+PLUS LTSS Billing Matrix crosswalk (cont.)

	LTSS service codes and units: Term date: August 31, 2019						LTSS service codes and units: Effective date: September 1, 2019					
	STAR+PLUS and Amerigroup STAR+PLUS MMP						STAR+PLUS and Amerigroup STAR+PLUS MMP					
Service description	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Units	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Units
Respite care CDS (HCBS)	S5151	U3	99	99	UC	1 hour = 1 unit	T1005	U3	UC			15 mins = 1 unit
Respite care SRO (HCBS)	S5151	U3	99	99	US	1 hour = 1 unit	T1005	U3	UD			15 mins = 1 unit

What if I need help?

If you have questions about this communication or need help with anything else, contact your local Provider Relations representative or call Provider Services:

- Medicaid: 1-800-454-3730
- MMP: 1-855-878-1785