

InterQual 2020.1 update

The effective date for Memorial Hermann Hospital to use InterQual® 2020.1 criteria will be December 15, 2020. On this effective date, Memorial Hermman Hospital providers should begin using InterQual 2020.1 criteria and can access the criteria by logging into the provider portal (Availity*).

For more information, contact Provider Services at **1-800-454-3730**.

* Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup.

<https://providers.amerigroup.com>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

TX-NL-0349-20

November 2020