

Long-term services and supports provider update

Summary: Effective January 1, 2020, Amerigroup will update the *STAR+PLUS LTSS Billing Matrix*, specifically, to the financial management service (FMS) administrative fee information. Effective September 1, 2019, the Texas Health and Human Services Commission (HHSC) increased the base rate for personal attendant services to \$8.11. As a result, Amerigroup has updated the billing matrix.

Amerigroup updated our system and the STAR+PLUS and STAR Kids fee schedules to reflect the new rate. Providers do not need to bill corrected claims. Amerigroup will pay more than billed charges at the increased rates to make the provider whole.

Note: This applies only for the base rate increase as stated above for claims dates of service September 1, 2019-December 31, 2019.

Reference: <https://apps.hhs.texas.gov/providers/communications/2019/letters/IL2019-16.pdf>

Billing codes

All claims are required to be billed with a procedure code, modifier (if applicable) and the appropriate place of service code in order for the claim to be reimbursed accordingly. Long-term services and supports (LTSS) services must be billed according to the *STAR+PLUS LTSS Fee Schedule*. It is important that the correct procedure code, modifier and incremental units are billed appropriately. The FMS fee is changing to 15 minutes being equivalent to 1 unit for dates of service on or after January 1, 2020.

The correct FMS fee procedure code and modifier must be billed with the correct consumer-directed services model service.

Service description	HCPCS codes	Modifier 1	Units
Consumer Directed Services Agency (Non-SPW)	T2040	U7	15 minutes = 1 unit
Consumer Directed Services Agency (SPW)	T2040	U3	15 minutes = 1 unit

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

What if I need help?

If you have questions about this communication or need help with anything else, contact your local Provider Relations representative (see below) or call Provider Services:

- Medicaid: 1-800-454-3730
- Medicare-Medicaid Plan: 1-855-878-1785

Provider Relations representative	Assigned territory	Phone number
Jennifer Pena	Bexar/Travis	1-210-835-6573
Deidre Haynie	Dallas/Tarrant	1-817-861-7700, ext. 106-123-8026
Maribel Martinez	El Paso	1-915-842-8229, ext. 106-108-2017
Leslie Goffney	Harris	1-713-414-6600, ext. 106-125-1620
Kristal Babino	Jefferson/Harris	1-713-218-5151, ext. 106-126-3008
Nancy Belcher	West Rural Service Area/Lubbock/ Amarillo	1-325-514-8909