

Miscellaneous wheelchair code precertification update

Summary of change: Effective July 1, 2017, the miscellaneous wheelchair code K0108 will require precertification from Amerigroup.

What this means to you: A request for the miscellaneous wheelchair code K0108 will require precertification and documentation of medical necessity. Requests without appropriate documentation will be returned to the provider as incomplete.

What is the impact of this change?

A precertification request must be submitted and required documentation for the K0108 miscellaneous wheelchair code must include all of the following:

- Complete and detailed description of the item requested
- Manufacturer's suggested retail price
- Completed *Title 19* with quote included
- Appropriate clinical documentation to justify medical necessity

What authorization form do I use?

The *Precertification Request Form* and the *Prior Authorization Request Form* (Texas state standard) are both located on our provider website and one of these forms must be used for service requests. It is important that the form is fully completed with all supporting clinical documentation provided. Requests without the required documentation cannot be processed and will be returned as incomplete. This information can be submitted electronically on the provider website or via fax at 1-866-249-1271.

What will I receive from Amerigroup after I submit a request?

Amerigroup will fax responses to requests with the authorization request number included to the requesting provider. The response will provide information on services fully approved or denied.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at <https://providers.amerigroup.com>.

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