

New specialty pharmacy network for Amerigroup

What's changing and when?

Effective February 3, 2020, Amerigroup has a new specialty pharmacy network for STAR, STAR+PLUS, STAR Kids and CHIP members. The new network provides the special care needed when a pharmacy dispenses a specialty drug found on the *Texas Vendor Drug Program Specialty Drug List*.

How is the new specialty pharmacy network different?

As a partner with the state in providing quality health care for our Medicaid and CHIP populations, Amerigroup continuously looks for ways to increase efficiency and save taxpayer money. The new network provides an opportunity to slow prescription drug cost growth and enables members with complex medical conditions to stay more compliant with their specialty drug regimens.

Which pharmacies are in-network for the new specialty pharmacy network?

IngenioRx Specialty Pharmacy, Cook Children's Pharmacy and Maxor Pharmacy are in the new specialty network. IngenioRx Specialty Pharmacy is an independent company providing specialty pharmacy services on behalf of Amerigroup.

How will members be notified of their in-network pharmacies?

If claims data indicates that a member has been filling prescriptions outside of the new specialty pharmacy network, they will receive a letter with information about how to find an alternative in-network pharmacy.

Excluded and nonparticipating pharmacies

We have notified excluded pharmacies of their exclusion from the new specialty pharmacy network. Nonparticipating pharmacies will receive reject messages, instructing them to call Pharmacy Member Services to direct members to an in-network pharmacy.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, call Provider Services at 1-800-454-3730.

<https://providers.amerigroup.com>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

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