

2019 Texas Pay for Quality Provider Incentive Plan




Through our Pay for Quality (P4Q) program, we reward you for helping us meet HEDIS® quality measure standards. The goal of our program is to target STAR, STAR+PLUS and CHIP members who need one or more HEDIS-measured procedures or visits completed during the 2019 calendar year. Program objectives are to improve targeted clinical quality results, promote safe and effective patient care, and increase preventive care services for our members.

The HEDIS measures along with your potential 2019 incentives are as follows:

Product	Measure	Technical specs	Notes	Incentive
STAR	W15 Well-Child Visits in the First 15 Months of Life (THSteps)	<p>The percentage of members who turned 15 months old during the measurement year and who had the following number of well-child visits with a PCP during their first 15 months of life:</p> <ul style="list-style-type: none"> ■ No well-child visits ■ One well-child visit ■ Two well-child visits ■ Three well-child visits ■ Four well-child visits ■ Five well-child visits ■ Six or more well-child visits 	<p>Members must be continuously enrolled from 31 days through 15 months of age. Calculate 31 days of age by adding 31 days to the child's date of birth. Calculate the 15-month birthday as the child's first birthday plus 90 days.</p> <p>Documentation must include a note indicating a visit to a PCP, the date when the well-child visit occurred and evidence of all of the following:</p> <ul style="list-style-type: none"> ■ A health history ■ A physical developmental history ■ A mental developmental history ■ A physical exam ■ Health education/anticipatory guidance <p>Do not include services rendered during an inpatient or ED visit. Preventive services may be rendered on visits other than well-child. Incentive will be paid to the provider for the completion of each well-child visit.</p>	<p>\$15 for each well-child visit 1-5</p> <p>\$20 for the sixth well-child visit</p>
STAR+PLUS	HbA1c test	Members ages 18-75 years who as of 12/31/19 were enrolled for all of 2019 and who have a diagnosis of diabetes (type 1 or type 2) and who received an HbA1c test during 2019	This incentive will be paid to the provider regardless of whether or not the member's HbA1c is less than 8.	\$15
STAR+PLUS	HbA1c < 8%	Members ages 18-75 years who as of 12/31/19 were enrolled for all of 2019 and who have a diagnosis of diabetes (type 1 or type 2). For compliance, member must have at least one HbA1c test between 1/1/19 and 12/31/19, and for control, the result of the most recent test (closest to 12/31/19) must be less than 8% .	A member who does not have at least one HbA1c test during 2019 is presumed to have a level that is not controlled. If the last test of the year is greater than 8%, or the result is not available, the member is not compliant with the measure.	\$30
STAR+PLUS	SSD Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications	The percentage of members 18-64 years of age with schizophrenia or bipolar disorder who were dispensed an antipsychotic medication and had a diabetes screening test during the measurement year	At least one acute inpatient encounter with any diagnosis of schizophrenia or bipolar disorder <i>or</i> at least two visits in an outpatient, intensive outpatient, partial hospitalization, ED or nonacute inpatient setting, on different dates of service, with any diagnosis of schizophrenia <i>or</i> bipolar disorder	\$30

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

Product	Measure	Technical specs	Notes	Incentive
STAR+PLUS	CCS Cervical Cancer Screening	The percentage of women 24-64 years of age who were screened for cervical cancer during the measurement year	<ul style="list-style-type: none"> Women age 21-64 who had cervical cytology performed every three years Women age 30-64 who had cervical cytology/human papillomavirus (HPV) co-testing performed every five years 	\$30
CHIP	AWC Adolescent Wellness Visits	Members ages 12-21 years as of 12/31/19, enrolled for all of 2019. Must have at least one comprehensive wellness visit with a PCP or OB/GYN between 1/1/19 and 12/31/19.	Does not have to be the member's assigned PCP but must be a PCP or OB/GYN. Visit must include the following: <ul style="list-style-type: none"> A health and development history Physical exam Health education or anticipatory guidance 	\$15
CHIP	WCC Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents	Assesses children and adolescents 3-17 years of age who had an outpatient visit with a primary care practitioner or OB/GYN during the measurement year and had evidence of: <ul style="list-style-type: none"> Body mass index (BMI) percentile documentation Counseling for nutrition Counseling for physical activity 		<p>\$15 for counseling for nutrition</p> <p>\$15 for counseling for physical activity</p>

Frequently asked questions

When can I expect to receive my incentive payments?

There will be one incentive payment for 2019. The payment is scheduled to be made in June 2020.

How can I expect to receive my incentive payment?

If you are currently enrolled in electronic funds transfer (EFT), you will receive your payment via EFT. If you are not currently enrolled in EFT and receive mailed checks, you will receive this payment via the United States Postal Service.

If I am not the member's PCP, can I still receive the incentive?

No, only the member's assigned PCP is eligible to earn the incentive.

How will Amerigroup know if I provided one of the services above?

Incentives will be determined based on claims data received. It is imperative that you bill using the appropriate CPT/HEDIS-compliant code in order to ensure an incentive payment.

Is it possible to be incentivized for the HbA1c test more than once a year?

Yes, this incentive can be paid up to four times in one year. The \$15 incentive is paid when the lab test is performed and is not based on whether or not the member's HbA1c is less than eight. However, if the member's results are less than eight, you are also eligible to receive an additional \$30 incentive. We encourage you to complete this test as early in the year as possible. Both the \$15 incentive and the additional \$30 incentive can be paid once a quarter.

Note: If you are a provider whose office processes labs in-house, you will need to reach out to your local Provider Relations representative for details on how to qualify for this incentive. Credit can be awarded for doing the service bedside instead of sending the test to a lab.

Also, if this test was performed and it continues to appear on your *Missed Opportunity Report* as incomplete, you should reach out to your local Provider Relations representative.

How does this information feed into the monthly Missed Opportunity Report I am receiving?

Our incentive plan and monthly *Missed Opportunity Report* are directly related. The incentive is only payable for those members who appear on the report and receive the specific services identified in the report.

