

Patient access to the Medicaid Medical Transportation Program

Summary: The Medical Transportation Program (MTP), under the direction of the Texas Health and Human Services Commission (HHSC), arranges transportation and travel-related services for eligible Medicaid recipients throughout Texas.

In order for transportation arrangements to be made, state MTP guidelines require that the clinic location where the member is scheduled to be seen be registered in the Texas Medicaid & Healthcare Partnership (TMHP) system.

What actions do I need to take?

Please ensure that all your locations are registered in the TMHP system so that all your patients with Medicaid can access this important benefit. Contact TMHP at **1-800-925-9126** or update your information online at www.tmhp.com.

Instructions for making online updates and an alternative paper form are located at http://www.tmhp.com/MTP/Modules/Update_your_information_with_TMHP.pdf. You can fax or mail the paper form as detailed in the instructions.

What if I need assistance?

Please contact TMHP at **1-800-925-9126** if you need further information about making these important updates.

<https://providers.amerigroup.com/TX>