

Reminder to Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) providers

Background: As a reminder, PCPs may only refer Amerigroup STAR+PLUS MMP members to in-network providers.

Amerigroup STAR+PLUS MMP has contracted with specialists to ensure adequate care of our members. The use of contracted network specialists will ensure continuity of appropriate clinical background data and coordination of care with the PCP.

Should there be a need to refer the member outside the contracted network, contact Provider Services at 1-855-878-1785 for prior authorization (PA). Referring a Amerigroup STAR+PLUS MMP member out-of-network, who does not have out-of-network benefits, could result in claim denials with member liability unless the service is urgent, emergent, out-of-area dialysis or if PA was approved by the plan.

As a reminder to all providers, the referring physician name and NPI must be reported on the claim when the PCP does not provide the service rendered. This will reduce the number of rejections issued during initial claim processing.

<https://providers.amerigroup.com>