

This is an update about information in the provider manual. For access to the latest provider manual, go online to <https://providers.amerigroup.com/TX>.

Notice to out-of-network STAR Kids providers

Summary of update: Nonparticipating providers located in Texas must submit clean claims to Amerigroup* within 95 days of service. Nonparticipating providers located outside of Texas must submit clean claims to us within 365 days of the date of service (refer to the definition of clean claim in the Billing and Claims Administration chapter of our *STAR Kids Provider Manual* available on our website). To submit claims for services provided to Medicaid members, providers must have an active Texas provider identifier (TPI) on file with Texas Medicaid and Healthcare Partnership (TMHP), the state's contracted administrator, or an atypical provider identifier (API) for eligible Long-term Services and Supports (LTSS) providers that do not require a TPI.

Nonparticipating providers must obtain precertification for all nonemergent services except as prohibited under federal or state law for in-network or out-of-network facility and physician services for a mother and her newborn(s) for a minimum of 48 hours following an uncomplicated vaginal delivery or 96 hours following an uncomplicated delivery by Cesarean section. We require precertification of maternity inpatient stays for any portion in excess of these time frames.

Nonparticipating providers are reimbursed in accordance with a negotiated case rate or, in absence of a negotiated rate, as follows for Medicaid:

- Out-of-network, in-area service providers at no less than the prevailing Medicaid FFS rate, less 5 percent
- Out-of-network, out-of-area service providers at no less than 100 percent of the Medicaid FFS rate

For the STAR Kids implementation on November 1, 2016, Amerigroup will recognize a 180-day continuity-of-care period. Authorizations obtained from TMHP prior to the program's start-date will be honored by Amerigroup until the authorization expires, the completion of the 180-day continuity of care period, or a new service plan is completed for the member – whichever comes first.

For physicians only, the continuity-of-care period will be 12 months and expires on October 31, 2017. For all other provider types, the continuity-of-care period expires April 30, 2017.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

**Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.*