

## New telemedicine and telehealth requirements

As outlined in *Senate Bill 670* from the Texas 86th Legislature, Medicaid telemedicine and telehealth providers are required to notify the PCP of a Medicaid patient receiving telemedicine or telehealth services, provided the patient or their parent/legal guardian consents to the notice.

This notice must include a summary of the telemedicine or telehealth service rendered, exam findings, a list of prescribed or administered medications and patient instructions.

### What is the impact of this change?

- Telemedicine and telehealth providers must attest that they are providing notice of their telemedicine and telehealth encounters and outcomes to the PCP of a Medicaid patient, provided the patient or their parent/legal guardian consents.
- An *Attestation Form* will be sent to Medicaid telemedicine and telehealth providers to sign and return to the Provider Solutions representative.
- Telemedicine and telehealth providers must obtain consent to the exchange of PHI from the patient or their parent/legal guardian.
- Telemedicine and telehealth providers must keep a record of notifications to PCPs in the patient's medical record.

The use of telemedicine and telehealth services is intended to promote and support Patient-Centered Medical Homes™ and care coordination.

- Amerigroup will continue to reimburse covered Medicaid telemedicine and telehealth services or procedures at the same contracted rate as for the same in-person service or procedure.
- Amerigroup will not deny reimbursement for covered telemedicine and telehealth services and procedures delivered by contracted providers solely because an in-person service or procedure did not initially occur between the provider and the member.
- Amerigroup will not limit, deny or reduce reimbursement for a covered service delivered by a contracted provider solely based on the provider's use of the telemedicine or telehealth platform.
- Federally qualified health centers may be reimbursed for the originating site facility fee, the distant site practitioner fee or both for covered telemedicine and telehealth services.

If you have questions about this communication or need assistance with any other item, contact your local Provider Solutions representative or call our Provider Services team at 1-800-454-3730.

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