

Prenatal and postpartum outreach initiatives

At Amerigroup, we recognize that the relationship between a patient and her health care provider can lead to improved compliance with routine prenatal and postpartum care. With this in mind, we are requesting our network providers assist us in our prenatal and postpartum outreach initiatives. These initiatives target our newly pregnant and newly delivered members.

How can you help? An Amerigroup associate may contact your office to schedule and/or confirm members' prenatal and/or postpartum appointments. We look forward to collaborating with your office as we assist our members/your patients in making and keeping these very important wellness visits.

The goal of these outreach initiatives is to increase patient compliance, improve health outcomes for our members and encourage our network providers to collaborate with us in maintaining the highest possible prenatal and postpartum quality measures. To be HEDIS® compliant, the initial prenatal visit occurs within the first trimester (or within 42 days of enrollment) and a postpartum appointment takes place 21-56 days after delivery. **Follow-up appointments that occur one to two weeks following a cesarean section or greater than 56 days after delivery are not recognized as reportable postpartum visits by HEDIS.**

If you have questions regarding our prenatal and postpartum outreach initiatives, please email Erica Henry, RN at MPOP_Support@anthem.com.

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

<https://providers.amerigroup.com>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.