

Provider Update

Reminder: All providers must re-enroll in Texas Medicaid by March, 2016

Summary of changes: In order to be paid for Medicaid services, you must periodically re-enroll with Texas Medicaid. Texas Medicaid must comply with the Centers for Medicare & Medicaid Services (CMS) requirement for all providers to revalidate enrollment information every three to five years. Providers should begin this process immediately!

What this means to you: All* Texas Medicaid providers must re-enroll with the Texas Medicaid Healthcare Partnership (TMHP) by March 24, 2016. You must re-enroll every Texas Provider Identifier (TPI) you have with the State of Texas. You will not be paid for Medicaid services if you do not fully re-enroll by the deadline.

Amerigroup** is supporting the Texas Health and Human Services Commission (HHSC) and the Texas Medicaid Healthcare Partnership (TMHP) to remind providers of this important requirement. All* providers who enrolled with Texas Medicaid prior to January 1, 2013 **must** re-enroll as required by CMS with TMHP by March 24, 2016. If you are not fully re-enrolled by March 24, 2016, you will **not** be paid for Medicaid. If you have multiple TPIs with the state, you must re-enroll all of them.

*Durable Medical Equipment providers must complete by February 28, 2016 as HHSC began the process. As with other providers, you will **not** be paid for Medicaid services if you are not fully re-enrolled by this date. Long Term Services and Supports (LTSS) and Nursing Facility (NF) providers must re-enroll with the Department of Aging and Disability Services (DADS).

Start now! You will **not** be paid for any Medicaid services if you are not fully re-enrolled by the mandatory timelines!

If you're a DMEPOS provider, we recommend starting now, but no later than November 1, 2015, as a site visit is required. This takes time for TMHP to complete. To be fully re-enrolled by the February 2016 timeline, you need to start now. The risk is that you will not be paid for any Medicaid services. There are no exceptions. You will be excluded from Medicaid.

For all other providers, including professional, other ancillary, hospitals and LTSS/NF, we recommend starting immediately and no later than January 1, 2016, to make the March 24, 2016, deadline.

The earlier you start, the easier it will be. Providers who begin the process too close to March 2016 face the risk of delays and may not be re-enrolled by March 2016. The risk is large to you. If you are not fully re-enrolled, you will be excluded from Texas Medicaid, and you will not be paid for any Medicaid services. There are no exceptions or special claim projects we can run. You simply cannot be paid for Medicaid services.

You do not need to contact Amerigroup to re-enroll under this requirement. If you are due for recredentialing with Amerigroup, you will receive a separate notice via fax or mail approximately 8 months before your credentialing is due. The re-enroll requirement is specific to your enrollment under Texas Medicaid.



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Where can I find information?

You can find information on the TMHP website at: <http://www.tmhp.com/Pages/Topics/ACA.aspx> or via the DADS website at: <http://www.dads.state.tx.us/providers/index.cfm>

How do I re-enroll?

Call TMHP at the TMHP Contact Center at 1-800-925-9126, Option 2.
Long Term Services and Supports: <http://www.dads.state.tx.us/providers/index.cfm>.

Can Amerigroup help me re-enroll?

No, Amerigroup cannot re-enroll you in Texas Medicaid. You must contact TMHP or DADS to re-enroll.

Will my credentialed status and contract status be terminated if I don't re-enroll?

While Amerigroup will not terminate your credentialed or contracted status with us, we will update your record to reflect you are not participating in the Medicaid (STAR and STAR+PLUS) lines of business. This means we will **not** pay you for any Medicaid services. In order to see Medicaid members and be paid for Medicaid services, you must be enrolled in Texas Medicaid.

What if I need a site visit?

Re-enroll immediately! The verification process takes time, and that time increases if a site visit is required.

What happens if I don't re-enroll?

You will not be in the Texas Medicaid enrollment. If you are not enrolled in Texas Medicaid, you will not be able to see Medicaid members, and you will not be paid for any Medicaid (STAR and STAR+PLUS) services.

If I start the process, but it's not completed by the deadline, can I still be paid?

No! You must be fully re-enrolled by the deadline. If you do not fully re-enroll by that date, you will not be paid for Medicaid services.

What if I need help?

If you have questions about this communication, or need help with anything else, contact your local Provider Relations representative or call our Provider Services team at 1-800-454-3730.

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