

Provider Update

Providers must re-enroll to be paid for Medicaid (STAR or STAR+PLUS) services

Summary of change: All Medicaid providers must revalidate their enrollment information every 3 to 5 years, per Centers for Medicare & Medicaid Services (CMS) requirements. To ensure proper processing, complete applications must be received by the Department of Aging and Disability Services (DADS) or the Texas Medicaid Healthcare Partnership (TMHP) no later than June 17, 2016.

✦ **What this means to you:** To avoid disruption of payment and possible removal from the provider network, re-enroll immediately. Only 45 days remain before the June 17, 2016, application receipt deadline.

What is the impact for long-term services and supports (LTSS) providers?

As many as 60 percent of providers who must re-enroll through DADS either have not submitted or completed the required application to remain enrolled in Medicaid. Failure to submit completed applications by June 17, 2016, may result in your Amerigroup* members being reassigned to another Medicaid-enrolled provider. In other words, you will no longer provide services to our members or be paid for services, as Amerigroup only contracts and pays Medicaid-enrolled providers for Medicaid services.

What LTSS providers are impacted?

Per the DADS website, long-term services and supports Medicaid providers must enroll or re-enroll through DADS if they (1) do not bill or intend to bill acute care services through TMHP and (2) have an active Medicaid contract with DADS. This encompasses the following programs and services:

- Primary home care (PHC)
- Community attendant services (CAS)
- Community living assistance and support services (CLASS-DSA, CLASS-CMA, CLASS-SFS, CLASS-CFS)
- Deaf, blind with multiple disabilities (DBMD)
- Medically dependent children program (MDCP)
- Hospice
- Day activity and health services (DAHS)
- Financial Management Services Agency (FMSA) - for all consumer-directed services

**Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.*

- Home- and community-based services (HCS)
- Intermediate care facility for individuals with an intellectual disability or related conditions (ICF/IID)
- MDCP adaptive aids (AA)
- MDCP minor home modifications (MHM)
- Nursing facilities (NF)
- Programs for All-inclusive Care for the Elderly (PACE)
- Texas home living (TxHmL)
- Transition Assistance Services (TAS)

Where can I find the DADS application?

To access the DADS Long-term Services and Supports Medicaid Provider Enrollment application and other required forms, visit www.dads.state.tx.us/providers/mpre and click on *Provider Enrollment Forms* in the navigation bar on the left side of the page.

Please be sure to carefully read the instructions to all forms because errors and omissions will delay processing.

What is the application processing timeline?

Applications received by June 17, 2016:

- Complete applications received by the June 17, 2016, deadline will likely conclude the re-enrollment process by September 24, 2016.
- In the event the re-enrollment process is not completed by September 24, 2016, and the provider is still working toward addressing identified deficiencies at that time, the provider will continue to remain enrolled in Medicaid. Continued enrollment is contingent upon continuing to meet deficiency correction timelines and receiving final application approval.

Applications not received by June 17, 2016:

- Applications received after June 17, 2016, will go through the normal process; however, it cannot be guaranteed those applications will complete the process by the September 24, 2016, deadline.
- If final approval on an application received after June 17, 2016, is not completed by September 24, 2016, the provider will be dis-enrolled from Medicaid and their Amerigroup members will be reassigned to a Medicaid-enrolled provider.

What if I need assistance?

Amerigroup cannot re-enroll providers in Medicaid; you must contact TMHP or DADS to re-enroll. However, if you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.