

A message from Texas Health and Human Service (HHS).

Reminder: Transitioned MEDsys Providers Have Until May 7, 2019 to Request the Unlocking of Visit Maintenance to Correct Historical MEDsys Visit Data

Since February 11, providers who moved from MEDsys to DataLogic have been able to request the unlocking of visit maintenance to make corrections to their MEDsys EVV historical data elements. Providers won't be allowed to create new MEDsys visits.

Providers have until May 7, to request the unlocking of visit maintenance from their appropriate payer. After May 7, the request to unlock visit maintenance will require a specific reason why the provider didn't ask for visit maintenance to be unlocked within the posted timeframe.

Please refer to the Feb. 8 EVV alert [EVV Visit Maintenance of MEDsys EVV Historical Data](#) for more information, including the process to request the unlocking of visit maintenance.

For questions regarding this alert, contact [HHSC EVV Operations](#).