

EVV Visit Maintenance Extension Reminder

Program providers have 90 calendar days instead of the standard 60 calendar days to perform visit maintenance for visits with dates of service Sept. 1, 2019 thru Oct. 31, 2019.

This extension gives program providers more time to:

- Update records for STAR+PLUS bill code changes effective Sept. 1, 2019 and outdated authorizations in the vendor EVV system.
 - [Instructions are available for creating new authorizations](#) using the updated bill codes, modifiers, and unit increments in the vendor EVV system.
- Adjust to EVV processes effective Sept. 1, 2019.
- Make corrections to ensure a visit transaction is accepted in the EVV Portal before billing the claim.

Program providers may request the unlocking of visit maintenance after the extended 90- day time frame for dates of service Sept. 1, 2019 thru Oct. 31, 2019, however approval is at the payer's discretion and is not guaranteed. The standard 60-day visit maintenance time frame will resume for visits with dates of service on or after Nov. 1, 2019.

For questions, contact your payer.