

Sign up to receive email from Amerigroup

Summary: In order to communicate more efficiently with providers, Amerigroup is now sending some provider updates, policy change notifications, prior authorization update information, educational opportunities and more to providers via email. Email is the quickest and most direct way to receive important information from Amerigroup.

What do we need from you?

To receive email from Amerigroup (including some sent in lieu of fax or mail), fill out the following form. When you select **Submit**, it will initiate an email to us with the information attached:

| | | |
|------------------------|---------------|-------------|
| Provider name: | | |
| Email address: | | |
| Street address: | | |
| City: | State: | ZIP: |
| NPI: | TIN: | |

Note: If you are having issues with the form, please email the information to: amerigroupdataupdate@amerigroup.com.

When multiple email addresses, NPIs or TINs exist, you need to submit all of the above required fields separately for each individual provider or provider within a group. However, please keep in mind that we can only accept **one** email address for each unique provider record.

What if you need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations Representative or call Provider Services:

- Medicaid: **1-800-454-3730**
- Medicare: **1-866-805-4589**
- Medicare-Medicaid Plan: **1-855-878-1785**

<https://providers.amerigroup.com>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.