

Introducing two new Amerigroup Amerivantage (Medicare Advantage) Special Needs Plans for 2020 in Texas

As Amerigroup Community Care continues our efforts to provide high-quality, member-focused health plans for Amerigroup Amerivantage members, we are offering two new Special Needs Plans for 2020. Our Special Needs Plans provide members with the benefits of integrated care and case management through a holistic approach while promoting continuity of care and preserving provider choice.

The prior authorization (PA) requirements for these new Special Needs Plans will be different from our other Amerigroup Amerivantage products and will vary by provider location. Please note the PA directions below for each county in Texas.

Institutional Special Needs Plan

Amerigroup will offer an Institutional Special Needs Plan (I-SNP), Amerivantage Care to You (HMO I-SNP), focused on beneficiaries who are living in skilled nursing facilities or qualified beneficiaries living in assisted living centers. Amerigroup will collaborate with CareMore Health mobile clinicians in the community to deliver a high-touch, well-coordinated model of care to institutionalized patients at the member's bedside. Working alongside PCPs to ensure the best possible outcomes for the member, our goal is to improve access to care and better communication with the patient, family, staff and providers. In addition to our contracted mobile providers, the plan includes our Amerigroup Amerivantage contracted Medicare Advantage HMO Fee-for-Service providers.

I-SNP PA for providers in Harris and Tarrant counties

When submitting PA requests, select **Medicare I-SNP C-SNP** from the drop-down box on the public provider website at <https://providers.amerigroup.com/pages/pluto.aspx> or on the Availity Portal at <https://apps.availity.com/public/apps/home/#!>.

Chronic Special Needs Plan

In addition to our I-SNP plan, Amerigroup and CareMore will partner with our Amerigroup Amerivantage providers to offer a Chronic Special Needs Plan (C-SNP), Amerivantage Diabetes (HMO C-SNP). This plan will focus on providing the best in care to Amerigroup Amerivantage beneficiaries with diabetes. Our Amerigroup Amerivantage C-SNP plan is designed to:

- Address the greater incidence of chronic disease and disability in the Medicare and Medicaid dual-eligible and Medicare-only populations.
- Enhance the coordination of a member's primary and acute care, long-term care, and prescription drug benefits through a unified case management program. Members will be eligible for a Healthy Start appointment where a health risk assessment (HRA) will be completed. After the HRA, CareMore clinicians will collaborate with the member's Amerigroup PCP to design an individualized care plan (ICP).

C-SNP PAs for providers in Tarrant County

When submitting PA requests, select **Medicare I-SNP C-SNP** from the drop-down box on the public provider website at <https://providers.amerigroup.com/pages/pluto.aspx> or on the Availity Portal at <https://apps.availity.com/public/apps/home/#!>.

C-SNP PAs for providers in Harris, Bexar, Comal, El Paso, Hays, Travis and Williamson counties

When submitting PA requests, select **Medicare** from the drop-down box on the public provider website at <https://providers.amerigroup.com/pages/pluto.aspx> or on the Availity Portal at <https://apps.availity.com/public/apps/home/#!>.

Amerigroup is excited to introduce these products to our Amerigroup Amerivantage portfolio. To learn more about our Amerigroup plans and the work we are doing to help our members receive quality health care, visit <https://providers.amerigroup.com> or call 1-866-805-4589. If you wish to become a participating Amerigroup Amerivantage HMO provider for these plans, please contact your Provider Relations representative.