

Provider Update

Recommended Skilled Nursing Providers

Background:

In an effort to ensure optimal quality with reduced readmissions to acute care facilities, Amerigroup is implementing a recommended Skilled Nursing Facility provider designation for qualified providers within Amerigroup* Community Care's Medicare Advantage network. Initial states included in this initiative include New York, Indiana, Kentucky, Ohio, and Texas. We expect additional states will be evaluated and included in this program over time.

The recommended SNF provider designation is an important step to develop an efficient, responsive network of providers who treat a higher volume of our Medicare Advantage members and ensure the best quality outcomes. A focused and quality driven network can be partnered with more effectively, particularly as we introduce more care management programs and outreach to our Medicare Advantage members.

What this means to you: Please refer Amerigroup Medicare members to a recommended SNF provider within acceptable time and distance standards when available. In some instances where recommended Skilled Nursing Facility locations are not available, please refer Amerigroup members to another participating Amerigroup Skilled Nursing Facility location within acceptable time and distance from the member's location.

About Amerigroup's Recommended Skilled Nursing Facility Network

Medicare strives to ensure that our members are receiving the highest care possible. Based on our evaluation of our markets and industry research, we believe that a recommended network is instrumental to Amerigroup having an effective program in the Medicare Advantage market. Our goal is to improve the ability to collaborate with Skilled Nursing Facilities that see a high volume of our Medicare Advantage membership to help ensure our members receive high quality and cost efficient care. Networks were evaluated at the market / county level and incorporated network adequacy needs and criteria including internal cost and quality comparisons, CMS STAR rankings, and evaluation of additional services offered at SNF locations.

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*In New Mexico, Amerigroup Community Care of New Mexico, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.

Amerivantage is a DSNP plan with a Medicare contract and a contract with the State Medicaid program. In New Mexico: Amerivantage is an HMO with a Medicare contract. Enrollment in Amerivantage depends on contract renewal.

