

Amerigroup Amerivantage (Medicare Advantage) is introducing two new Special Needs Plans for 2021 in Texas

As Amerigroup Community Care continues our efforts to provide high-quality, member-focused health plans for Amerigroup Amerivantage (Medicare Advantage) members, we continue to offer Special Needs Plans for 2021. Our Special Needs Plans provide members with the benefits of integrated care and case management through a holistic approach while promoting continuity of care and preserving provider choice.

The prior authorization (PA) requirements for these new Special Needs Plans will be different from our other Amerigroup Amerivantage products and will vary by provider location. Please note the PA directions below for each county in Texas.

Institutional Special Needs Plan

Amerigroup will offer two Institutional Special Needs Plans (I-SNPs), Amerivantage Care to You (HMO I-SNP) and the new Amerivantage Care to You Plus (HMO I-SNP), focused on beneficiaries who are living in skilled nursing facilities or qualified beneficiaries living in assisted living centers. Amerigroup collaborates with CareMore Health* mobile clinicians in the community to deliver a high-touch, well-coordinated model of care to institutionalized patients at the member's bedside. Working alongside PCPs to ensure the best possible outcomes for the member, our goal is to improve access to care and better communication with the patient, family, staff and providers. In addition to our contracted mobile providers, these plans include our Amerigroup Amerivantage contracted Medicare Advantage HMO Fee-for-Service providers.

I-SNP PA for providers in Bexar, Dallas, Harris, Tarrant, and Travis counties

When submitting PA requests, select **Medicare I-SNP C-SNP** from the drop-down box on the public provider website at <https://providers.amerigroup.com/pages/pluto.aspx> or on the Availity Portal* at <https://apps.availity.com/public/apps/home/#!>.

Chronic Special Needs Plan

In addition to our I-SNP plans, Amerigroup and CareMore partner with our Amerigroup Amerivantage providers to offer Chronic Special Needs Plans (C-SNPs), Amerivantage Diabetes Care (HMO C-SNP) and the new Amerivantage Diabetes Care Plus (HMO C-SNP). These plans focus on providing the best in care to Amerigroup Amerivantage beneficiaries with diabetes. Our Amerigroup Amerivantage C-SNP plans are designed to:

- Address the greater incidence of chronic disease and disability in the Medicare and Medicaid dual-eligible and Medicare-only populations.
- Enhance the coordination of a member's primary and acute care, long-term care, and prescription drug benefits through a unified case management program. Members will

* CareMore Health is an independent company providing care to institutionalized patients on behalf of Amerigroup Community Care. Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Community Care).

be eligible for a Healthy Start appointment where a health risk assessment (HRA) will be completed. After the HRA, CareMore clinicians will collaborate with the member's Amerigroup PCP to design an individualized care plan (ICP).

C-SNP PAs for providers in Tarrant County

When submitting PA requests, select **Medicare I-SNP C-SNP** from the drop-down box on the public provider website at <https://providers.amerigroup.com/pages/pluto.aspx> or on the Availity Portal at <https://apps.availity.com/public/apps/home/#!>.

C-SNP PAs for providers in Harris, Bexar, Comal, El Paso, Hays, Travis and Williamson counties

When submitting PA requests, select **Medicare** from the drop-down box on the public provider website at <https://providers.amerigroup.com/pages/pluto.aspx> or on the Availity Portal at <https://apps.availity.com/public/apps/home/#!>.

Amerigroup is excited to introduce these products to our Amerigroup Amerivantage portfolio. To learn more about our Amerigroup plans and the work we are doing to help our members receive quality healthcare, visit <https://providers.amerigroup.com> or call **1-866 805-4589**. If you wish to become a participating Amerigroup Amerivantage HMO provider for these plans, please contact your Provider Relations representative.