

Provider Update

Amerigroup Amerivantage (Medicare Advantage) SELECT product

On July 1, 2014, Amerigroup* began offering the Amerivantage SELECT product in the Bexar and El Paso service areas and have since expanded to the Travis and Harris County service areas. Amerivantage is a health maintenance organization (HMO) with a Medicare contract.

While Amerigroup members with the SELECT product are normally required to use in-network providers, we understand that there are times when the SELECT network may not be inclusive of certain specialties. Therefore, we wish to offer clarification to those providers who may not be within our SELECT network.

- Specialists and Hospitals may see a member with the SELECT product as long as the member has a referral from their PCP for the first visit, or for subsequent visits where services to be rendered are not related to the initial service referred. (Emergency Services do not require a referral.)
- Non-SELECT Providers must obtain an authorization for all services rendered (Except for Emergency Services).
- Non-SELECT providers must check for the appropriate claims address and/or authorization phone number on the member's ID card and call the appropriate entity for authorizations. Clinical policy will apply.
- Providers must submit claims to the claims address noted on the member's ID card.
- Claims will pay at 100 percent of the rendering provider's contracted rate(s).

**In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc.*