

Provider Update

Community First Choice

Summary: Effective June 1, 2015, Amerigroup* became accountable for Community First Choice (CFC) benefits for eligible STAR+PLUS members. This CFC notice is to inform Amerigroup contracted providers of updates and to assist providers with billing for CFC services.

✦ **What this means to you:** Texas CFC services are available in managed care, fee-for-service, and the 1915(c) waivers and include:

- Personal assistance services (PAS)
- Habilitation services
- Emergency response services (ERS)
- Support management

Amerigroup contracts with habilitation providers to provide habilitation services. The Texas Department of Aging and Disability Services (DADS) provided the initial significant traditional provider (STP) list for managed care organizations (MCOs) to contract for delivery of CFC habilitation services. Amerigroup allows CFC members the choice of switching to contracted habilitation providers for both Habilitation and PAS if they qualify for habilitation services. Amerigroup requires habilitation and PAS services to be provided by the same agency / provider except for consumer-directed services (CDS).

If you are a contracted Amerigroup provider and would like to add habilitation to your current Amerigroup provider agreement, please contact your local assigned Provider Relations representative and request the addition.

Providers serving CFC members will bill using the new modifier combinations for PAS, habilitation, and ERS (see the table below). If a CFC member is receiving a combination of habilitation and PAS, providers should bill all hours using the habilitation modifier combination. If a CFC member is receiving PAS with no habilitation, providers should bill PAS using the CFC PAS modifier combination. Support management is not a billable service and must be provided by agencies upon request by CFC members. STAR+PLUS members who are not eligible for CFC services will use the existing modifier combinations for PAS and ERS.

**Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.*

DESCRIPTION	PROCEDURE	MODIFIER	MODIFIER	MODIFIER	MODIFIER	Units
		1	2	3	4	
PAS Consumer Directed Services (CDS) (Non-SPW) (CFC)	S5125	99	99	U7	UC	1 hour = 1 unit
PAS Service Responsibility Option (SRO) (Non-SPW) (CFC)	S5125	99	99	U7	US	1 hour = 1 unit
PAS Agency Model (Non-SPW) (CFC)	S5125	U7	U5	U7		1 hour = 1 unit
PAS Consumer Directed Services (CDS) (SPW) (CFC)	S5125	U3	99	U3	UC	1 hour = 1 unit
PAS Service Responsibility Option (SRO) (SPW) (CFC)	S5125	U3	99	U3	US	1 hour = 1 unit
PAS Agency Model (SPW) (CFC)	S5125	U3	U3	U3		1 hour = 1 unit

DESCRIPTION	PROCEDURE	MODIFIER	MODIFIER	MODIFIER	MODIFIER	Units
		1	2	3	4	
Habilitation Consumer Directed Services (CDS) (Non-SPW) (CFC)	T2021	U7	U7	U7	UC	1 hour = 1 unit
Habilitation Service Responsibility Option (SRO) (Non-SPW) (CFC)	T2021	U7	U7	U7	US	1 hour = 1 unit
Habilitation Agency Model (Non-SPW) (CFC)	T2021	U7	U7	U7		1 hour = 1 unit
Habilitation Consumer Directed Services (CDS) (SPW) (CFC)	T2021	U3	U3	U3	UC	1 hour = 1 unit
Habilitation Service Responsibility Option (SRO) (SPW) (CFC)	T2021	U3	U3	U3	US	1 hour = 1 unit
Habilitation Agency Model (SPW) (CFC)	T2021	U3	U3	U3		1 hour = 1 unit
Emergency Response Services (Monthly) (Non-SPW)(CFC)	S5161	U7	U7	U7		1 month = 1 unit
Emergency Response Services (Monthly) (SPW)(CFC)	S5161	U3	U3	U3		1 month = 1 unit

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

Assigned territory	Provider Relations representative	Phone number
Bexar/Travis service area	Jennifer Pena	1-800-589-5274, Ext. 55381
El Paso service area	Maribel Martinez	1-877-405-9871, Ext. 59624
Harris service area	Eric Preston	1-800-325-0011, Ext. 55446
Jefferson service area	Kristal Babino	1-877-325-0011, Ext. 55684
Lubbock service area	Kristal Babino	1-877-325-0011, Ext. 55684
Medicaid West rural service area	Nancy Belcher	1-800-589-5274, Ext. 52317
Tarrant service area (Denton, Wise, Parker, and Hood counties)	Deidre Haynie	1-800-589-5274, Ext. 55817
Tarrant service area (Tarrant and Johnson counties)	I'Esha Hudson-Buggs	1-800-589-5274, Ext. 57793