

Rehabilitative services prior authorization review update

As previously communicated, Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) planned to transition vendors to AIM Specialty Health® (AIM) for reviews of rehabilitative services for our members to include outpatient physical therapy (PT), occupational therapy (OT) and speech language pathology (SLP). However, Amerigroup STAR+PLUS MMP decided to delay this transition.

We recognize the great work you do managing our members' care. As a result, we decided prior authorization is not required for PT, OT and SLP through March 2020. During this time, in addition to all other rights Amerigroup STAR+PLUS MMP has under our contract and the law, Amerigroup STAR+PLUS MMP and AIM will monitor claims history and utilization trends. Amerigroup STAR+PLUS MMP and AIM will also validate provider and member information.

AIM will facilitate training sessions to provide an overview of the program and demonstrate features of the AIM *ProviderPortal*SM. Visit the [AIM ProviderPortal](#) to register for an upcoming session.

We are dedicated to providing an efficient portal experience so providers can focus on delivering effective therapy and help members avoid invasive surgical procedures, which can impact quality and cost of care. There are many [resources](#) available to you. Please use these resources to prepare your offices for the transition in 2020. For questions or issues, call AIM Specialty Health at 1-800-252-2021 or email rehabprogram@aimspecialtyhealth.com.

For other questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-855-878-1785.

<https://providers.amerigroup.com>