



## Discharge summary

Transition in care is the most critical component in ensuring our members make a smooth and safe transition from the hospital to the place they call home. It is crucial that the member's case manager receives the discharge record within 24 hours of the discharge. The core clinical benefit of this health exchange is to enable the case manager to provide the member with assistance after an acute health event. This helps the member with understanding what their needs are in order to ensure they have the best possible continuation of care.

### **Please do your part**

Ensure Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) receives the member's discharge record within 24 hours of discharge. Fax it to Case Management at Amerigroup STAR+PLUS MMP: **1-844-206-3448**.

### **Benefits of sending the discharge records:**

- Decreased adverse events after discharge
- Decreased hospital readmissions
- Accurate medication management
- Improved care coordination
- Reduction in preventable errors

<https://providers.amerigroup.com/TX>

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.