Amerigroup
An Anthem Company

Provider update

Remittance Inquiry tool now available

We've made it easy for you to access remittance advices online for all Amerigroup members using the new Remittance Inquiry tool on the Availity Portal.

Here's how to access the remittance viewer:

- Log in to the Availity Portal.
- From the Availity home page, select **Payer Spaces**.
- Select **Amerigroup** from the list of payer options.
- Select **Applications** and then **Remittance Inquiry**.

Here's how it works:
After selecting the organization, select the tax ID number from the drop-down menu. Then, select the provider under the *Express Entry* drop-down or enter the NPI (typically the group NPI). You have the option to sort your results by provider name, issue date, check/EFT number and check/EFT amount.

Do you need an imaged copy of the remittance for your files?
Select the **View Remittance** link associated with each remit and print or save.

Don't see this valuable tool when you log in to the Availity Portal?
Contact your administrator to request **claims status access**, which includes the Remittance Inquiry tool. If you do not know who the administrator for your organization is, log in to Availity, go to your account and select **My Administrators**.

If you have questions about the features on the Availity Portal or need additional registration assistance, contact Availity Client Services at 1-800-282-4548.

If you have questions about the tools and resources available within Payer Spaces or on the Amerigroup website, contact Provider Services at 1-800-454-3730 or your local Provider Relations representative.

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.
TX-NL-0089-17 December 2017