

Provider Chat

A fast, easy way to have your questions answered

You now have a new option to have questions answered quickly and easily. With Amerigroup Chat, providers can have a real-time, online discussion through a new digital service, available through Payer Spaces on Availity (<https://www.availity.com>).*



Real-time answers to your questions about prior authorization and appeals status, claims, benefits, eligibility, and more.



Faster access to Provider Services for all questions.



An easy to use platform that makes it simple to receive help.



The same high level of safety and security you have come to expect with Amerigroup.

Chat is one example of how Amerigroup is using digital technology to improve the health care experience, with the goal to save you valuable time.

To get started, access the service through Payer Services on Availity (<https://www.availity.com>).

<https://providers.amerigroup.com/tx>



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* Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup.

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

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