



## Prior authorization update for incontinence supplies

**Summary of change:** Amerigroup is in the process of updating the prior authorization policy for incontinence products. Effective immediately, and until this policy is finalized, Amerigroup will no longer require prior authorization or notification for incontinence supplies.

### What is the impact of this change?

Amerigroup continues to use Longhorn Health Solutions, Inc.\* as a preferred supplier for adult and pediatric incontinence products for our members. This includes all members whose incontinence supplies are arranged through Amerigroup, including Amerigroup service coordinators.

While Amerigroup is no longer requiring prior authorization or notification of requests for the incontinence supplies listed below, we will continue to transition members to our preferred supplier for their incontinence products. Until the new procedure is finalized, you will continue to receive the *no authorization is required* notice. Once a policy is confirmed, we will provide further instructions on what will be required going forward.

A4335	T4521	T4526	T4531	T4536	T4543
A4520	T4522	T4527	T4532	T4537	T4544
A4554	T4523	T4528	T4533	T4539	
A4927	T4524	T4529	T4534	T4541	
A6250	T4525	T4530	T4535	T4542	

Please note that intentionally influencing our members about their choice of supplier is in direct violation of your *Participating Provider Agreement* with Amerigroup, and this will continue to be monitored.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, please contact Provider Services at **1-800-454-3730**.

\* Longhorn Health Solutions, Inc. is an independent company providing adult and pediatric incontinence products on behalf of Amerigroup.