

## Important update: behavioral health fax numbers changing

Effective March 1, 2021, behavioral health fax numbers for prior authorization/precertification have changed. Visit <https://providers.amerigroup.com/TX> and select **Forms** to access the forms with updated fax numbers. Please note the following changes and update your process accordingly:

- Inpatient fax number: **1-844-451-2825**
- Outpatient fax number: **1-844-430-6804**

Current fax numbers will be phased out beginning May 1, 2021.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Experience Consultant representative or call Provider Services at **1-855-878-1785**.

<https://provider.amerigroup.com>