

Georgia Families 360oSM

Program overview

Learning objectives

- Program background and purpose
- Assessment details and requirements
- Provider incentives
- Key resources



Program populations

- **Foster Care (FC):** 24-hour substitute care for children placed away from their parents or guardians but is not limited to placements in foster family homes, foster homes of relatives, group homes, emergency shelters, residential facilities, childcare institutions, and pre-adoptive homes
- **Adoption Assistance (AA):** provides financial and medical benefits to adoptive families of children with special needs up to 18 years of age
- **Department of Juvenile Justice (DJJ):** Georgia state agency that serves the state's youthful offenders up to the age of 21 and provides youth with medical and psychological treatment, as well as specialized programs designed to equip youth with the social, intellectual, and emotional tools they will need as adults

Program goals

- Improve access to healthcare services
- Increase continuity of care
- Enhance health outcomes

Program features

- Medicaid benefits are the same as current population
- 24 hours a day, 7 days a week member service support
- Educational and outreach materials
- Comprehensive care coordination
- Primary dental and medical homes
- Georgia Department of Community Health (DCH) virtual health record
- Health risk assessment and plan

Important 10-10-15 timelines for new members in foster care

Screening type	Screening requirements	Provider requirements
Physical health	<p>Each child shall receive:</p> <ul style="list-style-type: none"> • An EPSDT medical screening within 10 calendar days of receipt of eligibility. • All treatment as directed by the child's assessing physician. 	<p>Medical records must be submitted within 3 business days of the visit. Records should be faxed to 888-375-5064.</p>
Dental health	<p>Each child 1 year of age and older shall receive:</p> <ul style="list-style-type: none"> • A dental exam within 10 calendar days of receipt of eligibility. • All treatment as directed by the child's assessing dentist. 	<p>Medical records must be submitted within 3 business days of the visit. Records should be faxed to 888-375-5064.</p>
Mental health/trauma	<p>Each newly enrolled FC child 5 years of age and older shall receive:</p> <ul style="list-style-type: none"> • A trauma assessment conducted by a licensed mental health professional, completed within 15 calendar days of receipt of eligibility. • All treatment as directed by the child's assessing professional. <p>The provider should include:</p> <ul style="list-style-type: none"> • A complete trauma history. • A <i>Child and Adolescent Needs and Strengths (CANS)</i> assessment. • Completion and inclusion of the results from 1 of the 5 identified standardized trauma screen tools. 	<p>Medical records must be submitted within 3 business days of the visit. Records should be faxed to 888-375-5064.</p>

Key points to remember

- Children who enter FC have typically been subjected to abuse and/or neglect. Therefore, we encourage providers to prioritize seeing new foster care members.
- Early and periodic screening, diagnostic and treatment (EPSDT) exam: If a child had their yearly EPSDT exam then enters foster care, they should receive a new EPSDT exam upon entering foster care. Amerigroup Community Care allows providers to bill for this additional EPSDT for children entering the Georgia Families 360°_{SM} program.
 - The EPSDT benefit includes a comprehensive array of preventive, diagnostic, and treatment services for low-income infants, children and adolescents under age 21, as specified in *Section 1905(r)* of the *Social Security Act* (the Act). The EPSDT benefit is designed to ensure that children receive early detection and care, so that health problems are averted or diagnosed and treated as early as possible. The EPSDT benefit also covers medically necessary diagnostic services. This broad coverage requirement results in a comprehensive, high-quality health benefit for children under age 21 enrolled in the Medicaid and PeachCare for Kids® programs. P4HB Participants are not eligible for the EPSDT benefit.
- Providers become eligible for an enhanced value-based payment for seeing members in foster care.
- Call Provider Services at **800-454-3730** or contact your Provider Experience representative if you have additional questions.

Enhanced value-based payment

- Opportunity for participating providers
- Provider participation is voluntary
- Must meet the requirements of the program
- Must bill with the established claims coding criteria.
- Refer to Georgia Families 360°_{SM} [provider incentive program compensation outline](#) for additional details.

Enhanced value-based payment (cont.)

- The amount of funds may vary from year to year for this program based on the DCH withhold for the arrangement year.
- Example of a potential payment amount per compliant event:

Measure	Timeframe	Amount
Initial medical	10 days of eligibility	\$50
Initial dental	10 days of eligibility	\$50
Initial trauma (H0031-TJ)	15 days of eligibility	\$50

Knowledge check

Question: Are the three initial assessments previously mentioned contractual obligations?

Knowledge check (cont.)

Answer: Yes. A compliant member is considered an eligible member who received EPSDT and dental services by a provider within 10 calendar days and a trauma assessment within 15 calendar days after the beginning of their eligibility with Amerigroup.

Note: Trauma assessment is only required for FC members aged 5 to 17 years old at the time they enter care.

Knowledge check (cont.)

Question: Are providers eligible for an enhanced value-based payment by meeting the requirements?

Knowledge check (cont.)

Answer: Yes.

In summary

The Georgia Families 360°SM program is required to coordinate and monitor completion of 3 initial assessments when a youth is enrolled in the program.

Medical assessment must be completed within 10 days, dental assessment within 10 days (for 1 year of age and older), and trauma assessment within 15 days (5-17 years old upon entry for members in foster care).

Medical records must be submitted within 3 business days of the visit.

If a child had their yearly EPSDT exam, then enters FC, they should receive a new EPSDT exam upon entering foster care. Amerigroup allows providers to bill for this additional EPSDT.

We encourage providers to prioritize seeing new foster care members.

The enhanced value-based payment is an opportunity for contracted, credentialed, participating providers with Amerigroup.

Providers must meet the requirements of the 10-10-15 timeframes for submitting medical records, as well as bill with the established claims coding criteria, to receive the incentive payment.

Resources

- **Georgia Medicaid site:** medicaid.georgia.gov
- **Amerigroup provider site:** <https://provider.amerigroup.com/georgia-provider/georgia-families-360>
- **Provider incentive compensation outline:**
https://provider.amerigroup.com/docs/gpp/GA_CAID_GeorgiaFamilies360_ProviderIncentiveProgram.pdf?v=202101072034
- **FAQ:**
https://provider.amerigroup.com/docs/gpp/GA_CAID_GeorgiaFamilies360_ProviderRelationsFAQs.pdf?v=202101072034
- **Member Intake Line: 855-661-2021**
- **Contact us:**
 - **Provider website:** <https://provider.amerigroup.com/georgia-provider/contact-us>
 - **Georgia Families:**
 - Phone: **888-GA-ENROLL (888-423-6765)**
 - Website: <https://www.georgia-families.com/gfHome/en>

Thank you

Thank you for your participation and active engagement in serving our members!





<https://provider.amerigroup.com/GA>