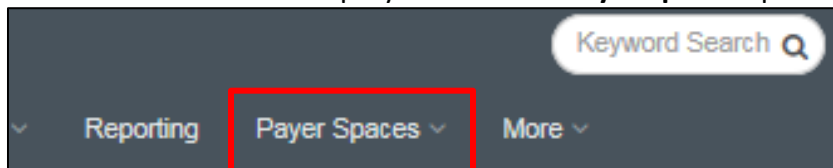


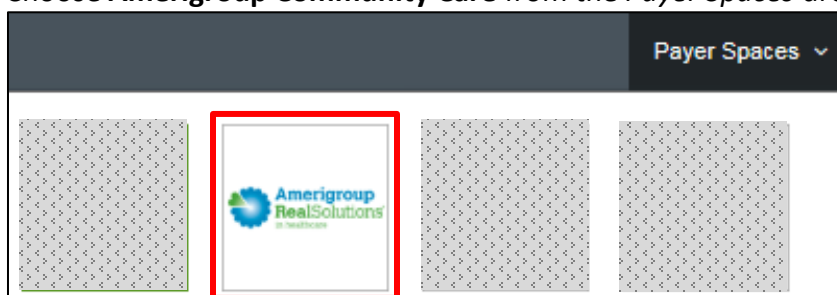
Accessing remittance inquiry

To access remittance inquiries, follow the steps below:

1. Log into the Availity Portal.
2. Access the Remittance Inquiry Tool via the **Payer Spaces** option from the top navigation.



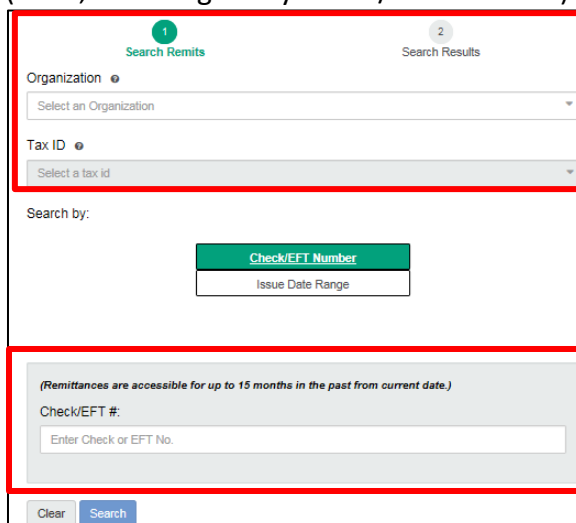
3. Choose **Amerigroup Community Care** from the *Payer Spaces* drop-down box.



4. Select **Applications**, then select the **Remittance Inquiry** tile.



5. Choose your organization and tax ID from the drop-down box, and search by Check/EFT Number or Issue Date Range. After entering the appropriate information, select **Search**. (Note, this image is by Check/EFT Number.)



- To search by Issue Date Range: Either select the provider from the Express Entry drop-down or enter the NPI, indicate the date range, and then select **Search**.

Check/EFT Number

Issue Date Range

Express Entry

Search For a Provider

NPI

Issue Date Range:
(Date Range must be no more than 7 days.)

From:
Enter Start Date

To:
Enter End Date

- From the *Remittance Inquiry Results* page, the results can be sorted by provider name, issue date, check/electronic funds transfer (EFT) number or check/EFT amount.

1 Search Remits

2 Search Results

Your Search Criteria: Transaction ID: 4

Issue Date Range: 01/10/2016 - 01/16/2016

Remittance Inquiry Results: 1 - 3 of 3 records displayed

▲ Provider Name	Issue Date	Check/EFT Number	Check/EFT Amount	View Remittance
	01-13-2016	9999999999		View Remittance
	01-15-2016		\$76.81	View Remittance
	01-16-2016		\$16.84	View Remittance

Additional information:

- Remit images are available for all Amerigroup members.
- Remits of over 50 pages will return the first 50 pages for viewing.
 - To view all pages, download or print the remit.
- Search in span of seven days and up to 15 months back.
- To conduct a remittance inquiry, access to “View Claims Status Inquiry” is needed.