

COVID-19 reminder: Suspension/relaxation of prior authorization requirements for nonelective inpatient services and post-acute placements

The Department of Community Health (DCH) waived and temporarily suspended certain policies and procedures throughout the duration of the public health emergency that included prior authorization requirements for nonelective inpatient services for both fee-for-service and managed care members. Each of the Care Management Organizations (CMOs) including Amerigroup Community Care was informed of this change in policy at the start of the public health emergency. Please note that the DCH has not reversed or changed its position. Due to the significant increase in the number of inpatient admissions and the increasing demands on hospital staff, the CMOs are directed to continue to comply with the previous directives until further notice.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **800-454-3730**.