

A review of medical consent requirements and the Georgia Families 360° program required timelines for services and assessment

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Learning objective for informed medical consent

- To review informed medical consent
- The elements of informed medical consent
- Discuss who can provide medical consent for youth in the Georgia Families 360° (GF 360°) program

What is informed medical consent?

Informed medical consent is the process by which the treating health care provider discloses appropriate information to a competent patient or legal guardian so that the patient or guardian may make a voluntary choice to accept or refuse treatment.



Informed medical consent (cont.)

The elements of informed consent include a discussion about the following:

- The nature of the decision/procedure
- Reasonable alternatives to the proposed intervention
- The relevant risks, benefits and uncertainties related to each alternative
- Assessment of patient or legal guardian understanding
- The acceptance of the intervention by the patient or legal guardian

Informed medical consent and Division of Family and Children Services youth

- The Division of Family and Children Services (DFCS) is the medical consenter for all youth (under the age of 18) in the custody of DFCS since they have been granted legal guardianship by the judicial system.
- DFCS may allow/request an alternate individual (e.g., foster parent or group home staff) to accompany the youth to medical appointments, however, all medical related decisions need to be approved by DFCS prior to the start of treatment. (This includes changes of medications, approval of provider changes and changes in the treatment or frequency.

Informed medical consent and DFCS youth (cont.)



Since DFCS is the legal guardian, Amerigroup Community Care cannot release personal health information (PHI) to other individuals unless authorized by DFCS. This includes changes to the designated primary care physician (PCP) or providing the Amerigroup member identification number.

Informed medical consent and DFCS youth (cont.)

- When DJJ detains a youth, they are responsible for making decisions about where the youth is placed during the detainment. DJJ does not assume parental custody of the youth. The youth's parent/ legal guardian remains the primary caretaker of the youth.
- Since DJJ does not assume parental custody, the youth's parent/legal guardian would need to approve the start of treatment.
- The youth's Juvenile Probation Parole Specialist (JPPS) would be made aware of treatment related concerns in order to ensure the health and safety of the youth during the detainment.

Learning objectives for required timelines for services and assessment for youth entering DFCS custody

- Understanding the timelines for new members entering the Georgia Families 360° program
- Learning about the Early and Periodic Screening, Diagnosis and Treatment (EPSDT) exam, routine dental cleanings and Trauma Assessments (TA)
- To review ongoing care for Georgia Families 360° members

Timelines for Georgia Families 360° members entering care

- When new members enter the GF360° program, they are assigned to their Regional Care Coordination team (CCT).
- The initial contact from the GF360° CCT will be made by the intake and compliance team (ICT).
- The ICT will contact the member's DFCS case manager (DFCS CM) and placement provider to start the initial appointment process.

Timelines (cont.)

- The ICT will assist with scheduling the initial medical (EPSDT exam), dental cleaning and trauma assessment.
- The ICT will assist with identifying providers in the area of the placement and ensure that the appointments are completed within the specified time frames.



Medical, dental and trauma assessment timelines

<u>Appointment type</u>	<u>Days to complete the appointment</u>
Early Periodic Screening, Diagnosis and Treatment (EPSDT) exam	<u>10</u> days from eligibility date
Dental cleaning	<u>10</u> days from eligibility date
Trauma assessment	<u>15</u> Days from eligibility date

- EPSDT exams are completed for all members
- Dental cleanings start at age 3
- Trauma assessments are completed with members age 5 and older

Timelines (cont.)

- Once the ICT has ensured that all of the initial appointments have been completed, the member is transitioned to the ongoing GF360° CC.
- The GF360° CC will contact the member's DFCS CM and email them the member's welcome letter. This letter will contain the member's Amerigroup identification number and the GF360° CC's contact information.
- The GF360° CC will review the member's medical, dental and behavioral health needs with the DFCS CM and/or the placement provider in order to complete the initial assessment, health risk screener and individualized care plan.

Welcome letter initial assessment, health risk screener and individualized care plan

Letter/Assessment	Days to complete
Welcome letter sent to DFCS CM	Within <u>30</u> days of eligibility date
Individual assessment	Within <u>30</u> days of eligibility date
Health risk screener	Within <u>30</u> days of eligibility date
Individualized care plan	Within <u>30</u> days of eligibility date

What is an EPSDT exam?

The EPSDT exam is the child health component of Medicaid that is completed for all children under age 21. The EPSDT exams are completed at different intervals depending on the member's age. It is designed to address problems early, improve conditions and intervene as early as possible.

Early	Identifying problems early, starting at birth
Periodic	Checking children's health at periodic, age-appropriate intervals
Screening	Doing physical, mental, developmental, dental, hearing, vision and other screening tests to detect potential problems
Diagnosis	Performing diagnostic tests to follow up when a risk is identified
Treatment	Treating the problems found

EPSDT exam (cont.)

EPSDT exam includes:

- Health & developmental history
- Physical examination
- Immunizations appropriate to age and health history
- Assessment of mental/behavioral health
- Family planning services and adolescent maternity care
- TB risk review and skin test
- Nutrition review
- Vision and hearing screening
- Dental referrals

Ongoing care

- Once the initial appointments have been completed, the GF360° CC will continue to monitor the completion of routine EPSDT exams and dental cleanings.
- The GF360° CC will assist with scheduling EPSDT exams according to the periodicity table and dental cleanings every six months.



Questions

