

Provider Network resources

Amerigroup Community Care appreciates your commitment to providing quality care to our members. We understand the hard work and dedication involved in providing quality care and are committed to supporting you with teams of local and national professionals, and convenient online tools.

Online provider tools

Visit the provider website (<https://provider.amerigroup.com/GA>) to access a variety of self-service tools. From here, you can submit claims and preauthorization requests, as well as access real-time eligibility information, claims status, and paid claims history.

Provider Services

If you have questions involving claims payments and issues, call Provider Services at **800-454-3730**.

Local Network Management presence

Our local Health Care Networks team delivers personalized help for all of your needs, including provider orientation, health education material for your patients, strategies for growing your practice, and other quality services, including services related to HEDIS® measures.

Contact your local Provider Relationship Management representative to receive in-person, one-on-one assistance. To find your Provider Relationship Management representative, see below.

Ancillary Contracting and Provider Relationship Management representatives — ambulance, audiology, dialysis, DME, hearing aids, home health agencies, home infusion, hospice, orthotics and prosthetics, reference labs, and skilled nursing facilities

Name	Title	Counties/territories	Office/cell phone	Email
Gail Ann Mitchell	Provider Network Manager	Dialysis	518-713-6107	gailann.mitchell-gabriel@anthem.com
Jennifer Zeigler	Provider Network Manager Sr.	Skilled nursing facilities	757-605-8583	jennifer.zeigler@anthem.com
Rafael Batista	Provider Network Manager Sr.	Reference laboratories	203-800-5790	rafael.batista@anthem.com
Denise Ferguson	Provider Network Manager II	Audiology, hearing aids, and registered dietician	678-587-7147	denise.ferguson@anthem.com
Jennifer Zeigler	Provider Network Manager Sr.	Home health and hospice	757-605-8583	jennifer.zeigler@anthem.com

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<https://provider.amerigroup.com/GA>

Open	Provider Network Manager Sr.	Home infusion		Email a Provider Relationship Management associate
Nina Stone	Provider Network Manager, Sr.	Durable medical equipment, orthotics, and prosthetics	678-587-7150	nina.stone@anthem.com
Gail Ann Mitchell	Provider Network Manager	Ground and air ambulance	518-713-6107	gailann.mitchell-gabriel@anthem.com

Behavioral and Physical Health Provider Relationship Management representatives — acute care hospitals, PCPs, specialists, FQHCs, public health, and RHCs

Atlanta Provider Relationship Management representatives

Name	Title	Counties/territories	Office/cell phone	Email
Althea Brown	Provider Relationship Account Consultant	Counties: Bartow, Cherokee, Cobb, Forsyth North Fulton County (ZIP code(s): 30004-30009, 30022, 30075-30076, 30305-30309, 30312, 30318-30328, 30332, 30342, 30350, 30361-30363, 30376) Paulding, Pickens	678-516-2891	Althea.Brown@amerigroup.com
Adrienne Johnson	Provider Relationship Account Consultant	Counties: Carroll Coweta, Douglas South Fulton County (ZIP code(s): 30213, 30268, 30291, 30303-30304, 30310-30311, 30313-30315, 30330-30331, 30334-30337, 30344-30349, 30354, 30368-30375, 30379-31196) Haralson	470-539-7664	adrienne.johnson3@amerigroup.com
Annie John-Baptiste	Provider Relationship Account Consultant	County: Gwinnett	770-687-3591	Annie.John-baptiste@amerigroup.com
Chiquila Turner	Provider Relationship Account Consultant	Counties: Barrow, Butts, Clayton, Fayette, Henry, Jasper Newton, Rockdale Spalding, Walton	404-387-0763	Chiquilia.turner@amerigroup.com
Patricia Jackson-Brown	Provider Relationship Account Manager	Counties: Dekalb	470-810-5307	Patricia.Jackson-Brown@anthem.com

Central Provider Relationship Management representatives

Name	Title	Counties/territories	Office/cell phone	Email
Open	Provider Relationship Account Manager	Counties: Baldwin, Bibb, Bleckley, Crawford, Crisp, Dodge, Dooly, Houston, Johnson, Jones, Laurens, Peach, Pulaski, Telfair, Treutlen, Twiggs, Wheeler, Wilcox, Wilkinson		Email a Provider Relationship Management associate
Sherry Sanders	Provider Relationship Account Manager	Counties: Chattahoochee, Harris, Heard, Lamar, Macon, Marion, Meriwether, Monroe, Muscogee, Pike, Talbot, Troup, Taylor, Upson	706-506-7132	Sherry.Sanders@amerigroup.com

East Provider Relationship Management representatives

Name	Title	Counties/territories	Office/cell phone	Email
Rebecca Freestone	Provider Relationship Account Consultant	Counties: Columbia, Greene, Hancock, Lincoln, Putnam, Taliaferro, Warren, Wilkes, Richmond (ALL ZIP codes EXCEPT: 30909 & 30912)	762-246-9447	Rebecca.Freestone@anthem.com
Marreon Haskell	Provider Relationship Account Consultant	Counties: Burke, Emanuel, Glascock, Jefferson, Jenkins, McDuffie, Washington, Richmond, (ZIP codes 30909 & 30912),	706-329-5067	Marreon.Haskell@amerigroup.com

North Provider Relationship Management representatives

Name	Title	Counties/territories	Office/cell phone	Email
Annie John-Baptiste	Provider Relationship Account Consultant	Counties: Banks, Dawson, Franklin, Habersham, Hall, Lumpkin, Rabun, Stephens, Towns, Union, White	770-687-3591	Annie.John-baptiste@amerigroup.com
Ernest Marton	Provider Relationship Account Consultant	Counties: Catoosa, Chattooga, Dade, Fannin, Floyd, Gilmer, Gordon, Murray, Polk, Walker, Whitfield	470-409-6142	Ernest.Marton@amerigroup.com
Patricia Jackson-Brown	Provider Relationship Account Manager	Counties: Clarke, DeKalb, Elbert, Franklin, Hart, Jackson, Madison, Morgan, Oconee, Oglethorpe	470-810-5307	Patricia.Jackson-Brown@anthem.com

Southeast Provider Relationship Management representatives				
Name	Title	Counties/territories	Office/cell phone	Email
Matthew Ellis	Provider Relationship Account Manager	Counties: Bryan, Bulloch, Candler, Effingham, Evans, Liberty, Long, Montgomery, Screven, Tattnall, Toombs	912-271-0095	Matthew.Ellis@amerigroup.com
Tracy Wilson	Provider Relationship Account Consultant	Counties: Appling, Bacon, Brantley, Camden, Charlton, Chatham, Glynn, Jeff Davis, McIntosh, Pierce, Ware, Wayne	912-667-6357	Tracy.Wilson@amerigroup.com

Southwest Provider Relationship Management representatives				
Name	Title	Counties/territories	Office/cell phone	Email
Dondi Cagle	Provider Relationship Account Manager	Counties: Atkinson, Ben Hill, Berrien, Brooks, Clinch, Coffee, Colquitt, Cook, Echols, Irwin, Lanier, Lowndes, Tift, Turner, Worth	229-376-2714	Dondi.Cagle@amerigroup.com
Joyelle Brown	Provider Relationship Account Manager	Counties: Baker, Calhoun, Clay, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Webster	229-733-1561	Joyelle.Brown@amerigroup.com

Behavioral health facility Provider Relationship Management representatives				
Name	Title	Facilities	Office/cell phone	Email
Elizabeth O'Brien	Provider Relationship Account Manager Sr.	Facilities: Acadia Healthcare (Laurel Heights Hospital & Riverwoods Behavioral Health System), Anchor Hospital, Coastal Behavioral Health, Coastal Harbor Treatment Center, Devereux Advanced Behavior Health Greenleaf Behavioral Health, Hillside, Lakeview Behavioral Health, Laurel Woods Psychiatric Hospital, Lighthouse Care Center of Augusta, Peachford Hospital, Ridgeview Institute Smyrna, Ridgeview Institute Monroe, Saint Simons by The Sea, Summit Ridge Hospital, Turning Point Care Center, Veritas Collaborative, Walden Behavioral Care, Youth Villages	404-357-3682	elizabeth.o'brien@anthem.com

Out of state Provider Relationship Management representatives

Name	Title	Counties/territories	Office/cell phone	Email
Matthew Ellis	Provider Relationship Account Manager	SC counties: Allendale, Hampton	912-271-0095	Matthew.Ellis@amerigroup.com
Dondi Cagle	Provider Relationship Account Manager	Alabama counties: Barbour Florida counties: Gadsden, Hamilton, Jackson, Jefferson, Madison	229-376-2714	Dondi.Cagle@amerigroup.com
Annie John-Baptiste	Provider Relationship Account Consultant	NC counties: Cherokee, Clay, Macon SC counties: Oconee	770-687-3591	Annie.John-baptiste@amerigroup.com
Ernest Marton	Provider Relationship Account Consultant	TN counties: Hamilton	470-409-6142	Ernest.Marton@amerigroup.com
Sherry Sanders	Provider Relationship Account Manager	Alabama counties: Chambers, Cleburne, Lee, Randolph, Russell	706-506-7132	Sherry.sanders@amerigroup.com
Adrienne Johnson	Provider Relationship Account Consultant	Alabama counties: Calhoun, Cherokee, DeKalb, Jackson TN counties: Polk, Bradley	470-539-7664	adrienne.johnson3@amerigroup.com
Tracy Wilson	Provider Relationship Account Consultant	FL counties: Duval, Nassau SC counties: Beaufort, Jasper	912-667-6357	Tracy.Wilson@amerigroup.com
Patricia Jackson-Brown	Provider Relationship Account Manager	SC Counties: Abbeville, Anderson	470-810-5307	Patricia.Jackson-Brown@anthem.com
Rebecca Freestone	Provider Relationship Account Consultant	SC counties: Aiken, Edgefield McCormick	762-246-9447	Rebecca.Freestone@anthem.com
Marreon Haskell	Provider Relationship Account Consultant	SC counties: Barnwell	706-329-5067	Marreon.Haskell@amerigroup.com
Joyelle Brown	Provider Relationship Account Manager	Alabama counties: Henry, Houston Henry, Houston	229-733-1561	Joyelle.Brown@amerigroup.com

Georgia Health Care Networks leadership

Name	Title	Counties/territories	Office/cell phone	Email
Monica Lester	Director, Network Management	Contracting — statewide	404-353-6742	Monica.Lester@amerigroup.com
Rosalyn Phillips	Manager, Provider Relationship Account Management	Provider Relationship Account Management — statewide	678-481-8428	Rosalyn.Phillips@amerigroup.com
Vivian Scott	Director, Provider Relationship Account Management	Provider Relationship Account Management — statewide	404-693-5864	Vivian.Scott@amerigroup.com