

Georgia Provider Network Resources

At Amerigroup Community Care, we appreciate your commitment to providing quality care to our members. We understand the demands programs like Medicaid create for your office, and we are committed to supporting you with teams of local and national professionals and convenient online tools.

Online Provider Tools

Log on to <https://providers.amerigroup.com/GA> to access a variety of self-service tools to maximize your time with patients. Our online provider tools allow you to submit claims electronically; access real-time patient eligibility information, claims status and paid claims history; easily submit preauthorizations and much more.

Provider Experience Program Services

Call our Provider Experience team toll free at 1-800-454-3730 to reach a provider services professional trained specifically to assist you with claims payments and issue resolution.

Local Network Management Presence

Our local Network Management team delivers personalized help for all of your needs including provider orientation, health education material for your patients, strategies for growing your practice and other quality or HEDIS-related services.

Contact your local Provider Relations professional to receive one-on-one and in-person assistance according to the market list below.

<https://providers.amerigroup.com/GA>



Ancillary Contracting and Provider Solutions representatives – ambulance, audiology, dialysis, DME, hearing aids, home health agencies, home infusion, hospice, orthotics and prosthetics, reference labs and skilled nursing facilities

Name	Title	Counties/territories	Office/cell phone	Email
Natasha Baker	Provider Network Manager I	Dialysis	469-454-6584	Natasha.Baker@anthem.com
Wendy Coughlan	Provider Network Management Director	Skilled Nursing Facilities	631-577-4276	Wendy.Coughlan@anthem.com
Cynthia Fallon	Provider Network Manager Sr.	Reference Laboratories	678-587-7146	cynthia.fallon@anthem.com
Denise Ferguson	Provider Network Manager II	Audiology, HearingAids and Registered Dietician	678-587-7147	Denise.Ferguson@anthem.com
Cara Goodman	Provider Network Manager Sr.	Home Health and Hospice	502-889-2675	Cara.Goodman@anthem.com
Scott Kovacs	Provider Network Manager II	Home Infusion	513-336-4018	Scott.Kovacs@anthem.com
Deb Szatalowicz		Durable Medical Equipment, Orthotics and Prosthetics	678-587-7150	Deb.Szatalowicz@anthem.com
Thomas Witkowski		Ground and Air Ambulance	317-287-5016	Thomas.Witkowski@anthem.com

Behavioral Health Facility Provider Solutions representatives

Name	Title	Counties/territories	Office/cell phone	Email
Shamika Malone	Provider Network Manager Sr.	Facilities: Anchor Hospital, , Hillside, Youth Villages, Ridgeview Institute – Smyrna, Ridgeview Institute – Monroe, Lighthouse Care Center of Augusta, Coastal Behavioral Health, Coastal Harbor Treatment Center, Saint Simons By The Sea.	404-947-1382	Shamika.Malone@amerigroup.com
Elizabeth O'Brien	Provider Network Manager Sr.	Facilities: Lakeview Behavioral Health, Devereux Advanced Behavior Health GA, Laurel Woods Psychiatric Hospital, Acadia Healthcare (Laurel Heights Hospital & Riverwoods Behavioral Health System, Peachford Hospital, Greenleaf Behavioral Health, Turning Point Care Center, Walden Behavioral Care, SummitRidge Hospital, Veritas Collaborative	404-357-3682	Elizabeth.O'Brien@anthem.com

Behavioral and Physical Health Provider Solutions Representatives Acute Care Hospitals, PCPs, Specialists, FQHCs, Public Health and RHCs

Atlanta Provider Solutions Representatives

Name	Title	Counties/Territories	Office/Cell Phone		Email
Kendra Avery	Provider Network Manager Sr.	Contracting Counties: Butts, Coweta, Fayette, Jasper, Newton, Spalding Facilities/Providers: Northside Hospitals, Piedmont Healthcare	678-587-4887	404-548-1889	Kendra.Avery@amerigroup.com
Roland Bland	Provider Network Manager	Contracting Counties: Carroll, Cobb, Douglas, South Fulton (Zip code(s): 30213, 30268, 30291, 30303-30304, 30310-30311, 30313-30315, 30330-30331, 30334-30337, 30344-30349, 30354, 30368-30375, 30379-31196), Haralson, Paulding, Facilities/Providers: Grady Health System, Jasper Memorial Hospital, Shepherd Center	678-587-4840 Ext. 106-127-3011	678-925-5200	Roland.Bland@amerigroup.com
Sabrina Brinson	Provider Network Manager Sr.	Facilities/Providers: HCA - Cartersville Medical Center, Emory Eastside Medical Center	470-599-2780		Sabrina.Brinson@anthem.com
Althea Brown	Network Relations Consultant	Provider Relations Counties: Bartow,	678-516-2891		Althea.Brown@amerigroup.com

		Cherokee, Cobb, Douglas, Paulding			
Cheryle Hartman	Provider Network Manager Sr.	<u>Contracting Counties:</u> Barrow, Bartow, Cherokee, Forsyth, Pickens <u>Facilities/Providers:</u> Children's Healthcare of Atlanta, Emory Healthcare, Tanner Hospitals, Wellstar Health System	678-587-4937	404-548-1887	Cheryle.Hartman@amerigroup.com
Michelle Howell	Network Relations Consultant	<u>Contracting Counties:</u> North Fulton (Zip code(s)):30004-30009, 30022, 30075-30076, 30305-30309, 30312, 30318-30328, 30332, 30342, 30350, 30361-30363, 30376), Pickens <u>Facilities/Providers:</u> The Children's Health Network, The Southeastern Permanente Group,	678-587-4886	404-719-7451	Michelle.Howell@amerigroup.com
Annie John-Baptiste	Network Relations Consultant	<u>Provider Relations Counties:</u> Barrow, Gwinnett, Newton, Rockdale, Walton	770-687-3591		Annie.John-baptiste@amerigroup.com
Tiffany Moore	Network Relations Consultant	<u>Provider Relations Counties:</u> Butts, Clayton, Henry, Jasper	404-694-3379		Tiffany.Moore@amerigroup.com
Tracy Mungo	Network Relations Consultant Sr.	<u>Contracting Counties:</u> Clayton, DeKalb, Gwinnett, Henry, Rockdale, Walton <u>Facilities/Providers:</u> Atlanta Women's Health Group, Healthwest PHO, Morehouse Medical Group	770-317-2542		Tracy.Mungo@amerigroup.com
Daphne Richardson	Network Relations Consultant	<u>Provider Relations Counties:</u> DeKalb, Forsyth, North Fulton (Zip code(s)): 30004-30009, 30022, 30075-30076, 30305-30309, 30312, 30318-30328, 30332, 30342, 30350, 30361-30363, 30376), Pickens	404-205-2779		Daphne.Richardson@amerigroup.com
Tomiko Vann	Network Relations Consultant	<u>Provider Relations Counties:</u> Carroll, Coweta, Fayette, South Fulton (Zip code(s)): 30213, 30268, 30291, 30303-30304, 30310-30311, 30313-30315, 30330-30331, 30334-30337, 30344-30349, 30354, 30368-30375, 30379-31196), Haralson, Spalding	470-728-4042		Tomiko.Vann@amerigroup.com

Central Provider Solutions Representatives

Name	Title	Counties/Territories	Office/Cell Phone		Email
Kendra Avery	Provider Network Manager Sr.	Facilities/Providers: Piedmont Columbus Regional, Piedmont Northside Medical Center	678-587-4887	404-548-1889	Kendra.Avery@amerigroup.com
Sabrina Brinson	Provider Network Manager Sr.	Contracting Counties: Baldwin, Bibb, Bleckley, Crawford, Crisp, Dodge, Dooly, Houston, Lamar, Macon, Meriwether, Monroe, Peach, Pike, Pulaski, Telfair, Upson, Wilcox Facilities/Providers: Navicent Health (The Medical Center, Navicent Health Baldwin (Oconee), Medical Center Peach), HCA - Coliseum Medical Ctr., Coliseum Northside Hospital, Fairview Park Hospital	470-599-2780		Sabrina.Brinson@anthem.com
Joyelle Brown	Network Relations Consultant Sr.	Provider Relations Counties: Chattahoochee, Marion	(229) 733-1561		Joyelle.Brown@amerigroup.com
Curtis Green	Network Relations Consultant	Provider Relations Counties: Baldwin, Bibb, Bleckley, Crisp, Dodge, Dooly, Houston, Johnson, Jones, Laurens, Peach, Pulaski, Telfair, Treutlen, Twiggs, Wheeler, Wilcox, Wilkinson Facilities/Providers: Bleckley Memorial Hospital, Central Georgia Health Network (professional), Central Georgia Medical Care Network, Crisp Regional Hospital, Dodge County Hospital, Houston Healthcare (professional), Jasper Memorial Hospital, Taylor Regional Hospital	478-206-5215		Curtis.Green@amerigroup.com
Cheryle Hartman	Provider Network Manager Sr.	Facilities/Providers: Wellstar West Georgia Medical Center	678-587-4937	404-548-1887	Cheryle.Hartman@amerigroup.com
Deborah Moore	Network Relations Consultant Sr.	Contracting Counties: Chattahoochee, Harris, Heard, Johnson, Jones, Laurens, Marion, Muscogee, Talbot, Taylor, Troup, Treutlen, Twiggs, Wheeler, Wilkinson	229-255-1603		Deborah.Moore@amerigroup.com

Sherry Sanders	Network Relations Consultant Sr.	<u>Provider Relations Counties:</u> Crawford, Harris, Heard, Lamar, Macon, Meriwether, Monroe, Muscogee, Pike, Talbot, Taylor, Troup, Upson <u>Facilities/Providers:</u> Flint River Community Hospital, Monroe County Hospital, Upson Regional Medical Center, Warm Springs Medical Center, Privia Medical Group	706-506-7132	Sherry.Sanders@amerigroup.com
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East Provider Solutions Representatives

Name	Title	Counties/Territories	Office/Cell Phone		Email
Kendra Avery	Provider Network Manager Sr.	<u>Facilities/Providers:</u> Saint Mary's Good Samaritan Hospital	678-587-4887	404-548-1889	Kendra.Avery@amerigroup.com
Sabrina Brinson	Provider Network Manager Sr.	<u>Contracting Counties:</u> Burke, Columbia, Emanuel, Glascock, Greene, Hancock, Jefferson, Jenkins, Lincoln, McDuffie, Putnam, Richmond, Taliaferro, Warren, Washington, Wilkes <u>Facilities/Providers:</u> Augusta University, Burke Medical Center, Emanuel Medical Center, HCA - Doctors Hospital of Augusta, HealthSouth Walton Rehabilitation Jefferson Hospital, Putnam General Hospital, University Hospital, University Hospital McDuffie, University Hospital Summerville, Washington County Regional Medical Center, Wills Memorial Hospital	470-599-2780		Sabrina.Brinson@anthem.com
Marreon Haskell	Network Relations Consultant	<u>Provider Relations Counties:</u> Burke, Emanuel, Glascock, Jefferson, Jenkins, McDuffie, Richmond, (zip codes 30909 & 30912), Washington <u>Facilities/Providers:</u> Augusta Medical Physicians (PPG)	706-329-5067		Marreon.Haskell@amerigroup.com

Jana Smith	Network Relations Consultant Sr.	Provider Relations Counties: Columbia, Greene, Hancock, Lincoln, Putnam, Richmond (all zip codes EXCEPT 30909 & 30912), Taliaferro, Warren, Wilkes, Facilities/Providers: University Health Link Physicians (Professional)	678-313-9034	Jana.Smith@amerigroup.com
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North Provider Solutions Representatives

Name	Title	Counties/Territories	Office/Cell Phone		Email
Kendra Avery	Provider Network Manager Sr.	Facilities/Providers: CHI Memorial, Hamilton Medical Center, Northeast Georgia Hospitals, St Mary's Hospital of Athens, St. Mary's Sacred Heart Hospital	678-587-4887	404-548-1889	Kendra.Avery@amerigroup.com
Roland Bland	Provider Network Manager	Contracting Counties: Dawson, Lumpkin, Rabun, Towns, Union, White	678-587-4840 Ext. 106-127-3011	678-925-5200	Roland.Bland@amerigroup.com
Sabrina Brinson	Provider Network Manager Sr.	Facilities/Providers: HCA - Redmond Regional Medical Ctr.	470-599-2780		Sabrina.Brinson@anthem.com
Althea Brown	Network Relations Consultant	Provider Relations Counties: Catoosa, Chattooga, Dade, Floyd, Polk, Walker	678-516-2891		Althea.Brown@amerigroup.com
Ayana Graham	Network Relations Consultant	Provider Relations Counties: Banks, Clarke Elbert, Franklin, Habersham, Hart, Jackson, Madison, Morgan, Oconee, Oglethorpe, Stephens Facilities/Providers: Elbert Memorial Hospital, Habersham Medical Center, Northeast Georgia Physician Group	678-836-8381		Ayana.Graham@amerigroup.com
Michelle Howell	Network Relations Consultant	Contracting Counties: Catoosa, Chattooga, Dade, Fannin, Floyd, Gilmer, Gordon, Murray, Polk, Walker, Whitfield, Facilities/Providers: AdventHealth Gordon, AdventHealth Murray, Floyd Medical Center, Polk Medical Center, Gordon Physicians Group, Harbin Clinic, Health One Alliance	678-587-4886	404-719-7451	Michelle.Howell@amerigroup.com
Annie John-Baptiste	Network Relations Consultant	Facilities/Providers: Northridge Medical Center	770-687-3591		Annie.John-baptiste@amerigroup.com
Tiffany Moore	Network Relations Consultant	Facilities/Providers: Chatuge Regional Hospital, Fannin	404-694-3379		Tiffany.Moore@amerigroup.com

		Regional Hospital, Union General Hospital		
Tracy Mungo	Network Relations Consultant Sr.	<u>Contracting Counties:</u> Banks, Clarke, Elbert, Franklin, Habersham, Hall, Hart, Jackson, Madison, Morgan, Oconee, Oglethorpe, Stephens <u>Facilities/Providers:</u> Morgan Memorial Hospital, Stephens County Hospital, The Longstreet Clinic, Community Aligned Association of Physicians (CAAP)	770-317-2542	Tracy.Mungo@amerigroup.com
Dawnielle Williams	Network Relations Consultant	<u>Provider Relations Counties:</u> Dawson, Fannin, Gilmer, Gordon, Hall, Lumpkin, Murray, Rabun, Towns, Union, White, Whitfield <u>Facilities/Providers:</u> Mountain Lakes Medical Center	404-670-8407	Dawnielle.williams@amerigroup.com

Southeast Provider Solutions Representatives

Name	Title	Counties/Territories	Office/Cell Phone	Email
Sabrina Brinson	Provider Network Manager Sr.	<u>Contracting Counties:</u> Bryan, Chatham, Liberty, Long <u>Facilities/Providers:</u> HCA - Memorial University Medical Center, HCA -Satilla Regional Medical Center, St. Joseph's/Candler Hospitals	470-599-2780	Sabrina.Brinson@anthem.com
Matthew Ellis	Network Relations Consultant	<u>Provider Relations Counties:</u> Bryan, Bulloch, Candler, Effingham, Evans, Liberty, Long, Montgomery, Screven, Tattnall, Toombs <u>Facilities/Providers:</u> Candler County Hospital, Effingham Hospital, Evans Memorial Hospital, Liberty Regional Medical Center, Meadows Regional Medical Center	912-438-7290	Matthew.Ellis@amerigroup.com
Deborah Moore	Network Relations Consultant Sr.	<u>Contracting Counties:</u> Appling, Bacon, Brantley, Bulloch, Camden, Candler, Charlton, Effingham, Evans, Glynn, Jeff Davis, McIntosh, Montgomery, Pierce, Screven, Tattnall, Toombs, Ware, Wayne <u>Facilities/Providers:</u> East Georgia Regional Medical Center, Optim Medical Center Screven/Tattnall, Southeast Georgia Health System - Brunswick Campus/Camden Campus	229-255-1603	Deborah.Moore@amerigroup.com

Tracy Wilson	Network Relations Consultant	<u>Provider Relations Counties:</u> Appling, Bacon, Brantley, Camden, Charlton, Chatham, Glynn, Jeff Davis, McIntosh, Pierce, Ware, Wayne <u>Facilities/Providers:</u> Appling Healthcare System, Bacon County Hospital, Jeff Davis Hospital, Wayne Memorial Hospital	912-667-6357	Tracy.Wilson@amerigroup.com
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Southwest Provider Solutions Representatives

Name	Provider Relations Rep	Counties/Territories/Providers	Office/Cell Phone	E-Mail
Sabrina Brinson	Provider Network Manager Sr.	<u>Facilities/Providers:</u> Brooks County Hospital, Grady General Hospital, John D. Archbold Medical Center, Mitchell County Hospital	470-599-2780	Sabrina.Brinson@anthem.com
Deborah Moore	Network Relations Consultant Sr.	<u>Contracting Counties</u> Atkinson, Baker, Ben Hill, Berrien, Brooks, Calhoun, Clay, Clinch, Coffee, Colquitt, Cook, Decatur, Dougherty, Early, Echols, Grady, Irwin, Lanier, Lee, Lowndes, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Tift, Turner, Webster, Worth <u>Facilities/Providers:</u> , Clinch Memorial Hospital, Coffee Regional Medical Center, Colquitt Regional Medical Center, Cook Medical Center, Donaldsonville Hospital, Irwin County Hospital, LifeBrite Community Hospital of Early, Memorial Hospital and Manor-Bainbridge, Miller County Hospital, Phoebe Health System, , South Georgia Medical Center, Tift Regional Health System	229-255-1603	Deborah.Moore@amerigroup.com
Dondi Cagle	Network Relations Consultant Sr.	<u>Provider Relations Counties:</u> Atkinson, Ben Hill, Berrien, Brooks, Clinch, Coffee, Colquitt, Cook, Echols, Irwin, Lanier, Lowndes, Tift, Turner, Worth	229-376-2714	Dondi.Cagle@amerigroup.com

Joyelle Brown	Network Relations Consultant Sr.	Provider Relations Counties: Baker, Calhoun, Clay, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Webster,	(229) 733-1561	Joyelle.Brown@amerigroup.com
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Out of State Provider Solutions Representatives

Name	Title	Counties/Territories	Office/Cell Phone		Email
Kendra Avery	Provider Network Manager Sr.	TN Facilities/Providers: Erlanger Health System	678-587-4887	404-548-1889	Kendra.Avery@amerigroup.com
Sabrina Brinson	Provider Network Manager Sr.	TN Facilities/Providers: HCA – Parkridge East	470-599-2780		Sabrina.Brinson@anthem.com
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Matthew Ellis	Network Relations Consultant	Florida Provider Relations Counties: Baker, Columbia SC Provider Relations Counties: Aiken, Allendale, Barnwell, Beaufort, Edgefield, Hampton, Jasper, McCormick, Oconee	912-438-7290		Matthew.Ellis@amerigroup.com
Ayana Graham	Network Relations Consultant	SC Provider Relations Counties: Abbeville, Anderson SC Facilities/Providers: Anderson Area Medical Center	678-836-8381		Ayana.Graham@amerigroup.com
Michelle Howell	Network Relations Consultant	TN Provider Relations Counties: Bradley	404-719-7451		Michelle.Howell@amerigroup.com
Annie John- Baptiste	Network Relations Consultant	NC Provider Relations Counties: Cherokee, Clay Macon NC Facilities/Providers: Angel Medical Center, Murphy Medical Center	770-687-3591		Annie.John-baptiste@amerigroup.com
Sherry Sanders	Network Relations Consultant Sr.	Alabama Provider Relations Counties: Chambers, Cleburne, Lee, Randolph, Russell	706-506-7132		Sherry.sanders@amerigroup.com
Dawnielle Williams	Network Relations Consultant	Alabama Provider Relations Counties: Calhoun, Cherokee, DeKalb, Jackson TN Provider Relations Counties: Bradley, Hamilton, Polk	404-670-8407		Dawnielle.williams@amerigroup.com

		TN Facilities/Providers: Memorial Hospital – Chattanooga/Hixon		
Tracy Wilson	Network Relations Consultant	FL Provider Relations Counties: Duval, Nassau FL Facilities/Providers: Baptist Health	912-667-6357	Tracy.Wilson@amerigroup. com

Georgia Provider Solutions Leadership

Name	Title	Counties/Territories	Office/cell phone		Email
Deborah Lawrence	Interim RVP, Georgia Provider Solutions	Georgia	678-587- 7125	470-755- 5177	Deborah.Lawrence@anthe m.com
Monica Lester	Director, Network Management	Provider Relations/Contracting – North and Atlanta Regions	678-587- 4865	404-353- 6742	Monica.Lester@amerigrou p.com
Vivian Scott	Director, Network Management	Provider Relations/Contracting – Central, East, Southeast and Southwest	678-587- 4895	404-693- 5864	Vivian.Scott@amerigroup. com